

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5028

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
n/a		11/9/2010	4/3/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tom	Picou	13812 Powers Rd.	Hamshire	TX	77622		H 409-550-0430

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 -- Not Examined by Product Service		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

11/9/10: Customer called in. He had a FBC. Happened once recently. No damage - No injury. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/270 WIN	27408	71151027		1/12/2004 1:11:44 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY CORP		N			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion						
	Repair/Replacement Cost	Repair/Replacement Date				

11/9/10: Sending ARS, ltr, form. df 4/3/12: Gun not returned to Ilion. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	11/9/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
<b>PLEASE CHECK ONE</b>			
<b>MEDIA COORDINATOR TO MAIL</b>		<b>I WILL MAIL</b>	<b>XXXXXX</b>
DESCRIPTION: Ref# 5028 Rifle			

## LABEL INFORMATION

MAIL LABEL TO: Tom Picou 13812 Powers Rd Hamshire, TX 77622 Ph: 409-550-0430
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**