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Remington Arms Co., Inc.
Product Service
Legal Case #:7179

Case Information RE# **Date Opened** Date Opened(PS) **Date Closed** Incident Date Pre Lit Lit Obsolete 252098 12/30/2011 1/3/2012 1/3/2012 Customer Information Business First Name Last Name City Type Street Zip Contact State Age H 319-362-5536 1403 1st Ave SW Richard Rozinek Cedar Rapids 52405 Reporter C 319-389-0671 Incident Tanner Rozinek Incident Information Claims Codes Repair Est. Medical Treatment PI cut thumb PD Cause: 4038 Could Not Duplicate Concern U S Fired on bolt closing Concern: 1008 Fired on Bolt Closing per letter: gun fired when bolt pushed forward, bolt kicked back and split open the top of his thumb, no mention of medical treatment. Firearm Information Mfg. Type Model/Ga. SKU DOM Serial Bbl. Remington CF/BA 710/270 WIN 27408 71027224 WV 8/28/2001 2:11:16 AM **Date Purchased** Where Purchased Accessories Original Owner WAL-MART WHSE 6003R - REG U CONCERN: FBC Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/710/CF/BA Reim. Date Cash Date Cash Settlement Release of Claims Release Date Reimbursement Settlement APV APV Clean and check at n/c Repair/Replacement Repair/Replacement Cost Date 27.00 1/25/2012 per Ilion: could not duplicate concern. Remover check over & clean tpa. safety check & test fire at n/c Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Вагге]	Description		22" 270 WIN
	Date Code		wv
	Bore Plugged	Faise	•
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

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	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn: Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	-Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	-Select	
	Condition	-Select	
Magazine Overall	Box Condition	Missing	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
- ·	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver Safety	Bulged	False	
	Description		M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	1656	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	4#
	Altered	False	
	Sub-Assembly	Other Remington	

Richard Rozinek

Subject:

FW: Misfire on a Remington Model 710 rifle

Importance:

High 🔪

- w"

From: Richard Rozinek [mailto:glassrooster@imonmail.com]

Sent: Wednesday, December 21, 2011 11:12 AM

To: 'info@remington.com'

Subject: Misfire on a Remington Model 710 rifle

Importance: High

Dear Sirs,

A few years ago my son, Tanner Rozinek, bought a new Remington, Model 710, 270 Win rifle, serial number 71027224. I have taken him out shooting with it a couple times but the rifle has less than 100 rounds through it total. You can take one look at the rifle and tell it is essentially brand new. The last time we went out, on his second shot, when he pushed the bolt forward the rifle went off. Fortunately he had the rifle pointing downrange so no one got shot, but the bolt kicked back and split open the top of his thumb.

I contacted Remington about this and was sent the included return authorization. I have included all the documentation on the rifle I can locate. My son did not register the rifle when he bought it. I cannot locate his receipt but do have the original owner's manual with the registration card and the proof of purchase bar code stickers on the back. I have included a copy of them. The Wal-Mart he bought it at no longer sells guns so they sent all their arms sales documentation to their corporate offices.

Richard Rozinek 1403 1st Ave SW Cedar Rapids, Iowa 52405 Ph (319) 362-5536 Cell (319) 389-0671

BY:

Model: 710 RE00252098 could not deplicate concern.

number check owen to le AN TPA.

Safety chech & tegt fine AT

N/c

#260974

, Service Request

PO Box 700



Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-348-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number	Serial Number / Description		Date of Request:	12 14 2011	
SR00006628	71027224		Date Printed:		
Customer: TANNER ROZINEK 1403 IST AVE SW CEDAR RAPIDS, IA	52405 US	Destination: Arms Services 14 Hoefler Ave Bion, NY 13357 I	u s		
Email: glassrooster@imo —Your request for service on the repaired and returned. If not,	nunall.com as item(s) will be evaluated by our repairman to determine it you will be contacted with an estimate before work is perfo	Emzil: it is covered under our werrenty med.	policy. If it is your :	Treasm will be	
	RODUCT SERVICE FOR INSPECTION TY CHECKS ON TRIGGER ASSEMBLY				
Service Request Section	THE CHECKS ON TROOPER ASSEMBLY				
Parts And Service Details Material Type	Description	Qiy Warranty Needed	Price	Disc Amount	·
			,		
THIS IS NOT AN INVOICE.	This is a pre-estimate to repair, recondition, or replace the				
			Sub Total: Est Sales Ta Grand Total		









