

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7716

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
270794	6/7/2012	6/8/2012	6/8/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert K	Meyer	109 Alder	Elk Mountain	WY	82324		H 307-760-3551 E rkm@union-tel.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired when closing bolt	Concern:1008 Fired on Bolt Closing	Unknown	
C				

6/14/12 Per note with firearm, rifle fired when closing bolt.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/3006 SPRG	n/a	50342	RTT	11/1/1948
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE,AFT MKT STK	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/721/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test under BLSM						
	Repair/Replacement Cost	Repair/Replacement Date				
	27.82	6/14/2012				

6/14/12 Per Ilion, trigger assm dirty and sticky, parts work sluggish. Replace TPA, clean and test under BLSM price of \$20 + S&H.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/8/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 3006 SPRG
	Date Code		RTT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7716&Type=Case>

6/14/2012

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/721 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE, AFT MKT STK

7716

e 24" RTT 11/48 3.5# 1013

<b>Model Number:</b> 721		<b>Serial Number:</b> 50342	
<b>Name:</b> Robert K. Meyer		<b>Date of Purchase:</b> 2008	
<b>Address (no PO Boxes):</b> 109 Alder			
<b>City:</b> Elk Mountain		<b>State:</b> WY	<b>Zip:</b> 82324
<b>Phone (Daytime):</b> 307-760-3551		<b>Fax:</b>	
<b>E-mail Address:</b> rkm@union-tel.com			
<b>Please describe your problem:</b> Rifle fired when closing bolt.  T.A. dirty & sticky, parts work sluggish. Repaired TPA clean & test under BLP Ron & 20. T Quote			
470 characters left			
<b>NOTE:</b> Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			

Number:

50342

Model: 721



RE00270794

OR SPENT SHELLS IN YOUR  
WITH THE FIREARM. **THIS IS A**  
YOU FEEL YOU MUST SEND  
ITEM IN A SEPARATE PACKAGE AND  
ZIP CODE), TELEPHONE AND  
YOUR FIREARM.

firearm before sending it.  
prevent further damage in shipping

and handling. Preferably, ship in a  
firearm box. (Note: Original boxes may not be returned.)  
:: Remove all accessories from your firearm to prevent loss or damage.  
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is  
not responsible for damage or loss  
during shipment, so you may elect to purchase insurance from your  
carrier.

Print

Reset







