

Remington Arms Co., Inc.
Product Service
Legal Case #:7452

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
260327	2/29/2012	3/1/2012	3/1/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Freddie	Coleman	157 River Rd	Draffin	KY	41522		E kaycoleman64@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Firaerm fires while loading	Concern:1008 Fired on Bolt Closing		Unknown
C				

3/12/12 Per note on SR, firearm fires while loading.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPRG	85633	71544136	PD	6/17/2009 12:55:15 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DUNHAM S SPORTS		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, to restore confidence in rifle will replace TPA, check over and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
41.15	3/12/2012

3/12/12 Per Ilion, could not duplicate concern. As a goodwill gesture to restore confidence in rifle will replace TPA, check over and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/1/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		PD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	SOME LITE RUSTING
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
PD6/09
5H

Service Request Number Serial Number / Description
SR00012668 71544136
Model 770 RIFLE

Date of Request: 02/13/2012
Date Printed: 02/13/2012

7452

Customer:
FREDDIE COLEMAN
157 RIVER ROAD
DRAFFIN, KY 41522 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: KAYCOLEMAN64@YAHOO.COM

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M992 - FIREARM FIRES WHILE LOADING

Service Request Section

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: 71544136

Model: 770



RE00260327

RECEIVED
MAR 02 2012

BY: _____

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

could not duplicate concern
AS A Good-Will Gesture to
restore confidence in rifle
will replace TPA, check over +
Test fire at R/C

#26097Y

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





