

Remington Arms Co., Inc.
Product Service
Legal Case #:7200

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
251458	12/21/2011	1/5/2012	1/5/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Dickerson	659 County Rd 340	Parshall	CO	80468		E and_msd@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1023 Delayed Firing - Firearms			
C	Delayed firing			

1/24/12 Per note on SR, customer has had two occasions with delayed firing of the rifle. Approx 2 sec. Once the firing pin fell the 2nd time it was like the trigger jammed. While attempting to safe the rifle it discharged.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/300 WIN MA	85658	M71586342	AE	3/31/2010 9:32:14 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban	SCOPE BASE	U			

CONCERN:DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, fit new TPA, clean and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	41.15	1/24/2012				

1/24/12 Per Ilion, could not duplicate concern. Some light rusting on trigger assm. As a gesture of goodwill, will fit new TPA, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/5/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG SS
	Date Code		AE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	GRIP CAP MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	LITE RUSTING
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

Parts and Repairs: P:800-243-9700 F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS IN YOUR RETURN.**

Service Request Number / Serial Number / Description

00005718

M71586342

Model 770 RIFLE Caliber: 300

Date of Request: 2/05/2011

Date Printed: 2/05/2011

Customer:

MIKE DICKERSON

659 COUNTY RD 340

PARSHALL, CO 80468 US

Destination:

Arms Services

14 Hoefler Ave

Illion, NY 13357 US

Email: and_msd@yahoo.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

990 - FRNG PIN

Service Request Section

Customer has two occasions with delayed firing of rifle, approx. 2 seconds. Once the firing pin fell the second time it was like the trigger jammed. While attempting to safe the rifle it discharged.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

M71586342

Model: 770



RE00251458

could not dup kake concern
some lite rusting on TPA. AS A
Good-Will Gesture will fit a
new TPA, clean + test Rifle at
N/C
warranty

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00





