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		R	emington Arms Co., Inc Product Service Legal Case #:7290			
Case Informati	ion		-			
RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit Lit Obsolete	
254536	1/17/2012	1/18/2012	1/18/2012			
Customer Info	rmation					
	Business First N	Name Last Name	Street	City State	Zip Age Contact	
	Gander Mt	Gander Mt	1560 Cty Hwy XX	Rothchild WI	54474 W 715-355-5500	
			1500 Oly 11wy 201	Roulening wi	54474 W 715-555-5500	
Incident Inform						
Claims		Codes		Repair Est. Me	edical Treatment Medical Status	
PI		a				
PD		Cause:4038 Could N			Unknown	
S Fired wh C	hen opening bolt	Concern:1020 Fired or	n Bolt Opening			
1/31/12 Per no		er was unloading and rele	eased the mag - opened t	he bolt and the gun v	vent off.cm	
Firearm Inform						
Mfg.		71	odel/Ga. Sk		Bbl. DOM	
Remington			0/243 WIN 856		5 CC 4/11/2008 9:12:13 AM	
Date Purcha			cessories Original			
CONCERN: F		KS & CO LTD SCO	OPE BASE U			
Settlement			Remington/770/CF/BA		Cash Reim. Date Cash Date	
	ement blace TPA, test	Release of Claims	Release Date	Reimbursement Se	ettlement APV APV	
fire at r	no charge					
Repair/Replacement Repair/Replacement						
		Cost 41.15	Date 1/31/2012			
·	on, could not duplica Remington/CF/BA]	te concern. To restore co		place TPA, test fire at	no charge.cm	
,					······································	
Part		Sub-Part		Code	Comment	
	Examiner	····			B.TRAVIS	
	Exam Date	Exam Date			1/18/2012	
Examination	Product Type	Product Type			RF	
	Action Type				Α	
	Assigned To				T.NAGLE	
Cause	4038		Could Not Duplicat	te Concern		
	Description		<u> </u>		22" 243 WIN	
	Date Code				CC	
	Bore Plugge	1	False			
Barrel	Bulged					
				False		
1	Fired		False			

Slightly Worn; Functioning Slightly Worn; Functioning

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Fired while Obstructed Muzzle/Crown Condition

Firing Pin

1/31/2012

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	Shroud	Slightly Wom; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
-	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
·	Notch Condition	Select	
Magazine	Condition	Select	
Iviagazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	· · · ·
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/770 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
,	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	4#
1118801	Altered	False	
	Sub-Assembly	Other Remington	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7290&Type=Case

1/31/2012

PS 26618







Service Order # 15407

Gander Mountain, FFL# 3-39-073-01-7B-01760

RETURN SHIP TO:

Attn: Gun Parts Dept. 1560 Cty.Hwy XX

Rothchild, WI 54474

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996 14 Hoefler Ave

llion, NY 13357

 Attn: service dept.

 Date Shipped:
 01/10/2012
 Phone: (800) 243-9700

FIREARM INFORMATION:

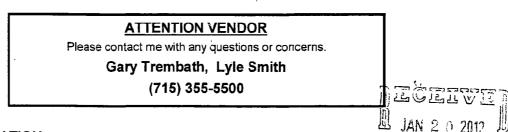
Manufacturer: Remington Arms Co Inc. Model: 770 Type: Rifle Cal/Ga.: .243cal Serial Number: 71444015 Cased?: □

DESCRIPTION OF ITEM RETURNED:

complete rifle

REASON FOR RETURN:

customer was unloading and released the mag-opened the bolt and the gun went off. At his request I am sending in.



BILLING INFORMATION:

Please include the service order number on all invoices and correspondence: SHIP TO ABOVE ADDRESS

Forward all invoices to: Ga

Gander Mountain Company Attn: Cindy Kilbride 180 E. Fifth Street Suite 1300 St. Paul, MN 55101

could not duplicate concern. To restore confidence in pifle will rephase TPA, + TOST Rine AT N/L marrandy

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