

Remington Arms Co., Inc.
Product Service
Legal Case #:7290

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254536	1/17/2012	1/18/2012	1/18/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	1560 Cty Hwy XX	Rothchild	WI	54474		W 715-355-5500

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired when opening bolt	Concern:1020 Fired on Bolt Opening	Unknown	
C				

1/31/12 Per note with rifle, customer was unloading and released the mag - opened the bolt and the gun went off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/243 WIN	85630	71444015	CC	4/11/2008 9:12:13 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	SCOPE BASE	U			

CONCERN: FBO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, test fire at no charge						
Repair/Replacement Cost	Repair/Replacement Date					
41.15	1/31/2012					

1/31/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/18/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		CC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	



7290

Service Request

Service Order # 15407

22"
CC46
y#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn: service dept.

Date Shipped: 01/10/2012

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-39-073-01-7B-01760
Attn: Gun Parts Dept.
1560 Cty.Hwy XX
Rothchild, WI 54474

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 770

Type: Rifle
Cal/Ga.: 243cal

Serial Number: 71444015
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

complete rifle

REASON FOR RETURN:

customer was unloading and released the mag-opened the bolt and the gun went off. At his request I am sending in.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Gary Trembath, Lyle Smith
(715) 355-5500

RECEIVED
JAN 20 2012

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

BY:.....

could not duplicate concern
to restore confidence in rifle
will replace TPA, & test Rifle at
NLC

measurably

Serial Number: 71444015

Model: 770



RE00254536





