

Remington Arms Co., Inc.
Product Service
Legal Case #:8363

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292384	12/11/2012	12/17/2012	12/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mtn.	---	Gander Mtn.	10470 Hudson Rd.	Woodbury	MN	55129		W 651-735-6101

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S FBC	Concern:1008 Fired on Bolt Closing		Unknown	
C				

Dealer sent gun in for a consumer. Dealer notated the gun will fire when chambering a round, bullet tips are deformed when cycling from magazine to chamber. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/270 WIN	85632	M71687760	KF	5/25/2011 6:30:23 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban	SCOPE,SLING	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - check over & repair - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/19/12: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will replace TA, repair feed issues & check over - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		KF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE,SLING



Service Request
Service Order # 14957

22"
KFS/11
6th

8363

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996

14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 12/03/2012

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-41-163-01-0b-01207

Attn: Gun Parts Dept.

10470 Hudson Road

FF#3-41-01207

WOODBURY, MN 55129

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: M71687760

Model: 770

Cal/Ga.: 270

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

770 WITH SCOPE AND SLING

REASON FOR RETURN:

Gun will fire when chambering a round. Bullet tips are deformed when cycling from magazine to chamber.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Fred Ardoff

(651) 735-6101

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

180 E. Fifth Street Suite 1300

St. Paul, MN 55101

Serial
Number:

M71687760

Model: **770**



RE00292384

RECEIVED

DEC 19 2012

BY:

do not duplicate concern.
to restore confidence in rifle
will replace TPA, repair bad
ISSUES + check over under
warranty





