

Remington Arms Co., Inc.
Product Service
Legal Case #:8382

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293417	12/18/2012	12/19/2012	12/19/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Predrag	Jekic	6033 Southwest Atterbury Dr.	Lawton	OK	73505		H 580-704-8809 E pmed7318@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 35528 - CSR Notes: Gun went off by itself, going from safe to fire without pulling the trigger. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/243 WIN	85637	71550075	WD	8/14/2009 7:34:50 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART SUPERCENTER 5071	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$41					

12/20/12: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will replace TA, check over & test at n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/19/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 243 WIN
	Date Code		WD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

frmRepairMain - FGI Repairs

File Edit Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

frmREInquiry - Repair Inquiry

Repair Number: **RE00293417** Serial: 71550075 Model 770 RIFLE Caliber: 243
 Produced: 08/14/2009 SKU: 85637 Repairman:
 Status: New 11/19/2012 1:11:27 PM

ADDRESS INFORMATION

Customer	Received from	Return To	Received from
Name: PREDRAG JEKIC		PREDRAG JEKIC	
Address 1: 6033 SOUTHWEST ATTERBURY DR.		6033 SOUTHWEST ATTERBURY DR.	
Address 2: PO Box:		PO Box:	
City: LAWTON		LAWTON	
State: OK Zip Code: 73505 Country: US		OK Zip Code: 73505 Country: US	

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 580 704 8809
 Fax:
 Email: PMED7318@YAHOO.COM
 Comments:

Received Condition

Good
 Condition Notes:
 CSR Notes: GUN WENT OFF BY IT
 SELF. GOING FROM
 SAFE TO FIRE. WITH
 OUT PULLING THE

Accessories Received

Code	Desc	Qty
A01G	Scope Base	1

could not dup. concern.
 To restore confidence
 in rifle will dup. TPA,
 checker + test at
 N/C 6000 - will acquire

Refresh

Close

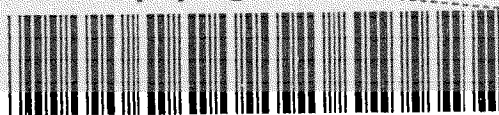
Serial Number:

71550075

RECEIVED
 DEC 20 2012

Model: 770

BY:



RE00293417

20
 W08/09
 4/11





