

Remington Arms Co., Inc.
Product Service
Legal Case #:8089

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
286967	10/25/2012	10/26/2012	10/26/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Wesley	Lambert	2877 Bluebell Rd	Delmar	TX	75644		E mmyrlebert@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired spontaneously Concern:1048 Delayed Firing - Ammunition			
C				

11/6/12 Per note with rifle, fired 6 shots ok, on 7th it didn't fire, he removed the bolt action and the gun fired 7th round spontaneously. He was going to contact the ammo manufacturer to have ammo evaluated as well.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPRG	85633	M71732768	EF	10/18/2011 8:16:37 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORE 01-0146	SCOPE,RINGS,BASE	U			

CONCERN:FIRED AFTER BOLT OPENING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, to restore confidence in rifle will replace TPA, clean and test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
42.15	11/6/2012

11/6/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, clean and test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/26/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		EF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

PO Box 700

Madison, NC 27025-0700 ATTN: Arms Service

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

Service Request Number / Description
SR00032006 M71732768

Date of Request: 01/16/2012
Date Printed: 01/16/2012

Customer:
WESLEY LAMBERT
2877 BLUEBELL RD
DELMAR, TX 75644 US

Destination:
Arms Services
14 Hoefler Ave
Hion, NY 13357 US

Email: mmyrlebert@aol.com

Email:

22"
EF10/
45

8089

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M346 - RMA / SERVICE REQUEST

Service Request Section

Two rounds fired after bolt was opened, owner is contacting ammo manufacturer to have ammo evaluated

ONE

Fired 6 shots OK, on 7th didn't fire, removed bolt action - gun
fired 7th round spontaneously.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: M71732768

Model: 770



RE00286967

RECEIVED
CCT 31 2012

BY: _____

could not disp. concern
to restore confidence in
rifle will replace TRA, clean
test at N/C

warranty

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00



(903) 797 - 6501
MANAGER GAYLA MASSINGILL
1923 NORTH WOOD
GILMER TX 75644
ST# 0146 OP# 00006528 TE# 77 TR# 03823
RIFLE 004770085633 319.00 X
AMMO 002089220011 18.57 X
AMMO 002089220011 18.57 X
SUBTOTAL 356.14
TAX 1 8.250 % 29.38
TOTAL 385.52
SHOPPING CARD TEND 40.00
DEBIT TEND 285.07
DEBIT TEND 60.45
CHANGE DUE 0.00

EFT DEBIT PAY FROM PRIMARY
285.07 TOTAL PURCHASE
ACCOUNT #
REF # 221800 REDACTED
NETWORK ID.
TERMINAL # 4500001

08/05/12 16:47:02

EFT DEBIT PAY FROM PRIMARY
60.45 TOTAL PURCHASE
ACCOUNT #
REF # 221800123 REDACTED
NETWORK ID. 007L
TERMINAL # 45035275

08/05/12 16:47:24

SHOP. CARD REDEMPTION 40.00
ACCOUNT 607031504695
APPR. CODE = 490741
REF #0017084
Beg Bal Tran Amt End Bal
40.00 40.00 0.00
08/05/12 16:46:34

ITEMS SOLD 3

TC# 7706 0595 0972 4998 6236 5



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***** RETURN & EXCHANGE POLICY *****
All ammunition sales are final.

***** FIREARMS RETURN POLICY *****
All firearm sales are final.

50-06

Remington

Model 770

M71732768





