

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8306

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291892	12/7/2012	12/10/2012	12/10/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Keith	Litrenta	8593 East 16 Mile Rd	Paris	MI	49338		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Gun went off without pulling the trigger	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				
12/27/12 Per note on SR, gun went off without pulling the trigger.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/7MM REM MA	85635	71509028	LD	2/3/2009 7:20:23 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC	SCOPE BASE	U			

CONCERN: FIRED WITHOUT PULLING TRIG

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, as a gesture of goodwill, replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	41.15	12/27/2012				

12/27/12 Per Ilion, could not duplicate concern. To restore confidence in rifle as a gesture of goodwill, replace TPA, check over and test at no charge.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/10/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		LD
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700

www.remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



24  
LD2/6  
4.5

<b>Service Request Number</b> SR00034472	<b>Serial Number / Description</b> 71509028 Model 770 RIFLE	<b>Date of Request:</b> 11/09/2012 <b>Date Printed:</b> 11/09/2012
<b>Customer:</b> KEITH LITRENTA 8593 EAST 16 MILE RD PARIS, MI 49338 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b>	<b>Email:</b>	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M295 - EVALUATE AND REPAIR/SAFETY INSP.

## Service Request Section

GUN WENT OFF WITHOUT PULLING THE TRIGGER.

Serial Number: 71509028

Model: 770



RE00291892

Qty  
Needed

Warranty

Price Disc Amount

RECEIVED  
DEC 11 2012

BY:.....

could not dup. concern  
to restore confidence in  
Rifle, AA Goodwill Gesture  
will rep TPA, check owner  
TEST AT N/C

#260974

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00







