Remington Arms Co., Inc. Product Service Legal Case #:7323

Case Information

 RE#
 Date Opened
 Date Opened(PS)
 Date Closed
 Incident Date
 Pre Lit
 Lit
 Obsolete

 250171
 1/25/2012
 1/26/2012
 1/26/2012

Customer Information

Type Business First Name Last Name Street City State Zip Contact Patrick 39284 Keystone Ave. North Branch 55056 H 651-238-5791 Incident Masters MN

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

S FSR

PD Cause: 4038 Could Not Duplicate Concern

Concern:1007 Fired on Safe Release

Unknown

С

SR# 5482 - Customer stated he had FSR. No report of injury or damage. df

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial Bbl.
 DOM

 Remington
 CF/BA
 770/7MM-08 REM
 85631
 71547618
 OD 7/2/2009 4:49:38 PM

Date Purchased Where Purchased Accessories Original Owner

MILLS FLEET FARM-STORE#09 SCOPE BASE U

CONCERN:FSR

Ammunition Information - None Defined
Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

Per Ilion - Repair @ n/c - warranty

Repair/Replacement Repair/Replacement
Cost Date

\$41

1/30/12: Per Ilion - Could not duplicate concern. As a goodwill gesture to restore confidence in rifle, will replace TA, check over & test fire @ n/c - warranty. df

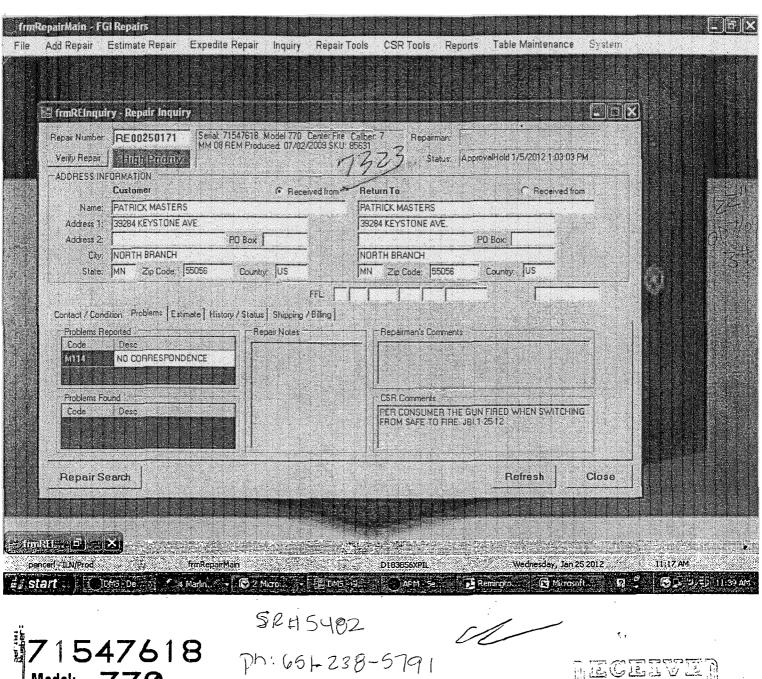
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/26/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 7MM08 REM
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7323&Type=Case

2/6/2012

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Condition	Select	
Magazine	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	RECOIL PAD MISSING
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	16313	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	3#
	Altered	False	
	Sub-Assembly	Other Remington	



RE00250

JAN 3 0 2012

BY:

could not duplicate con.
As a Good - will Gasture To
No to reconfidence in

Riche will ry hace TOA check over + Test line

x/c

