

Remington Arms Co., Inc.
Product Service
Legal Case #:7359

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
256841	2/1/2012	2/2/2012	2/2/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Richard	Cetnar	4114 State Hwy 30	Amsterdam	NY	12010		H 518-883-8924

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

Customer brought gun to Ilion. Customer stated - fires when closing bolt. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/243 WIN	n/a	A6154389	PO	6/8/1977

Date Purchased	Where Purchased	Accessories	Original Owner
	MATHEWS & BOUCHER ROCHESTER NY	SCOPE, RINGS, BASE, SLING	U

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Check over & repair as needed @ n/c						

Repair/Replacement Cost	Repair/Replacement Date
\$12	

2/9/12: Per Ilion - TA loose on mount. Check over, repair as needed @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/2/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4054	As received Follows Down	TRIG ASSM IS LOOSE AND NOT ALWAYS MAKING FULL CONTACT WITH THE SEAR
Barrel	Description		22" 243 WIN
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/788 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	LOOSE ON MOUNT
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE, RINGS, BASE, SLING

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition ☒

ATTN:
Bruce
Prod. Service

Driver's License ID# REDACTED

5821

7359

Delivery Date 2/01/12

Customer Name (Print) Richard CETNAR

Employee (Y) (N) ☒

22"
206/77
4#

Address 4114 STATE HWY 30 City Amsterdam

State NY Zip 12010 Phone Number (518) 8838924

Manufacturer Remington

Firearm Description Model 788 Cal./Ga. 243

Serial Number A6154389

Stock/ Fore-end Condition - circle the description
(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition

Metal Condition - circle the description
(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition

Barrel Type (VT. Rib, Plain, Deer, Stainless Steel) Barrel length

List additional accessories: IE Scope, Sling, Gun case and description;
SCOPE: TASC0 4X32. - Leather sling - P.C.T.

Customer request: X FIRES when closing Bolt-

Return Process Return to Clark St. Ent. ☒ Return via UPS ☐

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Richard Cetnar
person delivering firearm

Date 2/1/12 T.A. Loose on mount.
check over, repair as
needed AT N/C
#230145

Signature M. S.
security officer

Date 2/01/12

Signature Bruce V. Trainor
Arms Service / CSR

Date 2/01/12

Customer Pick Up Verification

ed the above described firearm to the
wfully possess a firearm in New York State.

Date 1/1/12
same who delivered

RECEIVED
FEB 09 2012

Date 1/1/12 BY: _____
returning the firearm

A6154389
Model: 788



RE00256841

Remington.