

Remington Arms Co., Inc.
 Product Service
 Legal Case #:7787

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		7/16/2012					X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Russell	Parsons	264 Canyon Rd	Vanderpool	TX	78885		H 830-966-2217

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired on bolt closing Concern:1008 Fired on Bolt Closing			
C				

7/16/12 Per call from Parsons, when he closes the bolt on his Model 788 it will fire. He bought it 2nd hand years ago and it was filthy and the stock was in bad shape. He cleaned it and refinished the stock. He has used it for target shooting at the gun range. He does not want to send it in and may have someone local look at it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/222	n/a	A6187746		1/31/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	SHANKLE CO SAN ANTONIO TX		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

7/16/12 Mailing instruction ltr and ARS for Parsons to send the gun less the stock for inspection. Not sure if he will send it.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE:	07/16/2012	Service Request #	SR00024242
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelles	email address:	Christy.Mitchell@remington.com

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	RUSSELL PARSONS 264 CANYON RD VANDERPOOL, TX 78885 US SR00024242 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 JUL 16, 2012 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067459419
 REF 1:SR00024242
 REF 2:

HANDLING CHARGE 0.00			
SINGLE-PIECE PUB RATE CHRGS:			
DV 0.00	COD 0.00	RS 0.50	SVC T/P USD
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 12.26	PUB+HANDLING	12.26	

ATTN: Product Serv #7787
