

Remington Arms Co., Inc.
Product Service
Legal Case #:7246

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
253155	1/9/2012	1/10/2012	1/10/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels		Scheels	2400 10th St SW	Minot	SD	58701		W 701-852-1010

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1023 Delayed Firing - Firearms			
C	does not fire right away			

1/26/12 Per note with rifle, safety does not always work and it hang fires when he pulls the trigger the gun does not fire right away.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/22-250 REM	n/a	B6042974	PV	6/12/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACE HDWE CORP LINCOLN NE	TWO PIECE BASE	U			

CONCERN: HANG FIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, remove TPA, check over completely, repair, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

1/26/12 Per Ilion, trigger assm dirty and loose on mount. Remove TPA, check over completely, repair, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/10/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 22-250 REM
	Date Code		PV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Worn; Functioning	SOME CRACKS IN STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/788 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, LOOSE ON MOUNT
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

SCHEELS

DAKOTA SQUARE SCHEELS

2400 10th STREET SW

MINOT, NORTH DAKOTA 58701-6996

Phone 701.852.1010

Fax 701.852.0972

7246

REMINGTON

14 HOEFER AVE.

ILION, NY 13357

DATE: 12-29-11 CLAIM #: 476256

OUR ACCOUNT #:

PHONE: 1-888-736-4867

CONTACT PERSON:

REASON

SHORTAGE

DEFECTIVE

OVER SHIPMENT

WRONG MDSE.

OTHER

CREDIT OUR ACCOUNT

REPLACE NO CHARGE

REPAIR & RETURN N/C

REPAIR & BILL US

DATE:

S: PLEASE SHOW CLAIM NUMBER ON CREDIT MEMO

JEFF SCHULTZ 476256

ITEM NUMBER	DESCRIPTION	COST
788	REMINGTON 22.250 BOLT RIFLE	
	SER# B6042974	
X	SAFETY DOES NOT ALWAYS WORK	
X	"HANG FIRES" - PULL TRIGGER - GUN DOES NOT FIRE RIGHT AWAY	
T.A. dirty + loose on mount. remove TPA, clean gun completely, repair, clean + test fire at 1/2 normal cost		
CUSTOMER INFO: JEFF SCHULTZ		
225 FOWLS ST UPHAM, N. DAK. 58789		
1-701-263-7798		
Quote		
TOTAL CLAIMED \$		

RETURN/CLAIM PREPARED BY:

ROS

RETURN VIA:

DATE:

12-29-11

OF CARTONS:

JAN 1 8 2012