

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7501

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 261932 | 3/16/2012   | 3/19/2012       | 3/19/2012   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street                | City    | State | Zip   | Age | Contact                |
|----------|----------|------------|-----------|-----------------------|---------|-------|-------|-----|------------------------|
| Incident |          | Dennis     | Allen     | 4573 POINTE AUX PEAUX | NEWPORT | MI    | 48166 |     | E denniswxyz@yahoo.com |

## Incident Information

| Claims | Codes        | Repair Est.                 | Medical Treatment | Medical Status |
|--------|--------------|-----------------------------|-------------------|----------------|
| PI     |              |                             |                   |                |
| PD     | Cause:4038   | Could Not Duplicate Concern |                   |                |
| S FBC  | Concern:1008 | Fired on Bolt Closing       | Unknown           |                |
| C      |              |                             |                   |                |

SR# 14747 - Reason for Return: Bolt Lock Modification. Service Request Section: Firearm went off while being unloaded. Customer wrote on SR: Safety was hard to disengage. Bolt would not rotate up fully. When he pushed it back down it went off. df

## Firearm Information

| Mfg.           | Type                          | Model/Ga.      | SKU            | Serial  | Bbl. | DOM      |
|----------------|-------------------------------|----------------|----------------|---------|------|----------|
| Remington      | CF/BA                         | 700/3006 SPRG  | n/a            | 6311757 | LT   | 2/1/1970 |
| Date Purchased | Where Purchased               | Accessories    | Original Owner |         |      |          |
|                | DAYTON GUN HQTERS DAYTON OHIO | TWO PIECE BASE | U              |         |      |          |

## CONCERN:FBC

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

| Settlement                            | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Quote to repair under BLM |                         |                         |               |                 |                |               |
|                                       | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                                       | \$29                    |                         |               |                 |                |               |

3/21/12: Per Ilion - Could not duplicate. TA very dirty, parts work sluggish. Replace TA, clean & test fire under BLM - quote. Customer paid the quote. df

## Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment       |
|-------------|------------------------|-----------------------------|---------------|
| Examination | Examiner               |                             | B.TRAVIS      |
|             | Exam Date              |                             | 3/19/2012     |
|             | Product Type           |                             | RF            |
|             | Action Type            |                             | A             |
|             | Assigned To            |                             | T.NAGLE       |
| Cause       | 4038                   | Could Not Duplicate Concern |               |
| Barrel      | Description            |                             | 22" 3006 SPRG |
|             | Date Code              |                             | LT            |
|             | Bore Plugged           | False                       |               |
|             | Bulged                 | False                       |               |
|             | Fired                  | False                       |               |
|             | Fired while Obstructed |                             |               |

|                          |                        |                            |                           |
|--------------------------|------------------------|----------------------------|---------------------------|
|                          | Muzzle/Crown Condition | Slightly Worn; Functioning |                           |
| Bolt                     | Firing Pin             | Slightly Worn; Functioning |                           |
|                          | Shroud                 | Slightly Worn; Functioning |                           |
|                          | Face                   | Slightly Worn; Functioning |                           |
|                          | Handle                 | Slightly Worn; Functioning |                           |
|                          | Stop                   | Slightly Worn; Functioning |                           |
| Extractor                | Condition              | Slightly Worn; Functioning |                           |
|                          | Cut Condition          | Slightly Worn; Functioning |                           |
|                          | Ext/Eject Test         | False                      |                           |
| Locking                  | Block Condition        | ---Select---               |                           |
|                          | Lug Condition          | Slightly Worn; Functioning |                           |
|                          | Notch Condition        | ---Select---               |                           |
| Overall                  | Exterior Condition     | Slightly Worn; Functioning |                           |
|                          | Stock Condition        | Slightly Worn; Functioning | SCRATCHES,DENTS           |
|                          | Fore End Condition     | ---Select---               |                           |
| Receiver                 | Condition              | Slightly Worn; Functioning |                           |
|                          | Bulged                 | False                      |                           |
| Safety                   | Description            |                            | M/700 BOLT LOCK SAFETY    |
|                          | Function               | Like new; Functioning      |                           |
|                          | Sub-Assembly           | Non-ISS                    |                           |
| Sear                     | Lift                   | ---Select---               | .006                      |
|                          | Notch                  | Slightly Worn; Functioning |                           |
|                          | Tests                  | Test Fired                 | False                     |
| Feeding Test             |                        | False                      |                           |
| Trigger                  | Condition              | Slightly Worn; Functioning | VERY DIRTY,PARTS SLUGGISH |
|                          | Pull                   | ---Select---               | 5#                        |
|                          | Altered                | False                      |                           |
|                          | Sub-Assembly           | M/700 Bolt Lock            |                           |
| Non-Remington Components | Description            |                            | TWO PIECE BASE            |

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"  
LT 2/7  
5A  
006

Service Request Number: 60014747  
Serial Number / Description: 6311757  
Model 700 Center Fire

7501

Date of Request: 03 03 2012  
Date Printed: 03 03 2012

Customer:  
DENNIS ALLEN  
473 POINTE AUX PEACHES  
NEWPORT, MI 48166 US

Destination:  
Arms Services  
14 Hoelder Ave  
Ithaca, NY 14850 US

LB

Email: dennisallen@yahoo.com

Email:

Our request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be valued and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Firearm went off while being unloaded. SAFETY WAS HARD TO DESENGAGE, BOLT WOULD NOT ROTATE UP FULLY, WHEN I PUSHED IT BACK DOWN IT WENT OFF. FOUND SMALL PIECE OF METAL, PART OF SAFETY BAR, JAMMED IN THE SAFETY LEVER AREA. THIS SHOULD NOT HAVE HAPPENED.

Parts And Service Details

| Material | Type | Description | Qty Needed | Warranty | Price | Disc | Amount |
|----------|------|-------------|------------|----------|-------|------|--------|
|----------|------|-------------|------------|----------|-------|------|--------|

6311757

Model: 700



RE00261932

RECEIVED  
MAR 21 2012

BY: \_\_\_\_\_

could not duplicate the very dirty parts work sluggish.  
~~parts replaced~~ replace TPA clean  
test under BCP for 20.4

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

|                     |               |
|---------------------|---------------|
| Sub Total:          | .00           |
| Est Sales Tax:      | .00           |
| <b>Grand Total:</b> | <b>\$ .00</b> |







