

Remington Arms Co., Inc.
Product Service
Legal Case #:7540

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
263376	3/28/2012	3/29/2012	3/29/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Amherst Police Dept.	---	Amherst Police	500 John James Autobahn Pkwy	Amherst	NY	14228		W n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 15897 - Service Request Section: Claims rifle fires when moved from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	B6211320	KA	5/14/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPTS DAYTON OH		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30					

4/9/12: Per Ilion - TA very dirty & sticky, set screws altered. Replace TA, clean & test fire under BLM - quote. Agency paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/29/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		24" 308 WIN HB
	Date Code		KA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	MIN TRIG RETURN,DIRTY,STICKY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

7540

24"
KAS
25"
010

Service Request Number	Serial Number / Description	Date of Request:	03/23/2012
R00015897	B6211320	Date	Printed: 03/23/2012
Model 700			
Customer: AMHERST POLICE DEPARTMENT 500 JOHN JAMES AUTOBAHN PARKWAY AMHERST, NY 14228 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return:
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section:
CLAIMS RIFLE FIRES WHEN MOVED FROM SAFE TO FIRE.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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B6211320

Model: 700



RE00263376

REC'D
AMHERST POLICE DEPT.

MAR 26 2012

RECEI

APR 09 2012

BY: _____

T.A. very dirty + sticky, set screws
tightened. Replaced TPA, cleaned + tested
under BCP Con #20. +

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00



AMHERST POLICE DEPARTMENT

500 JOHN J. AUDUBON PARKWAY
AMHERST, NEW YORK 14228
716-689-1322
FAX 716-689-1310

JOHN C. ASKEY
CHIEF OF POLICE

Remington Arms
Arms Service
14 Hoefler Ave.
Ilion, NY 13357

Mar.21, 2012

Service request # SR00015897

Enclosed is our department Remington 700 serial number B6211320. Recently we experienced a malfunction of the rifle. With a chambered round when the officer placed the safety from safe to fire the rifle discharged. It does not happen every time, and it has happened in the past.

Any questions or concerns please contact me at mhoffman@apdny.org or (716)689-1365. thank you.

Michael S. Hoffman 058
Range Officer
Amherst police department









