

Remington Arms Co., Inc.
Product Service
Legal Case #:7302

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254992	1/19/2012	1/20/2012	1/20/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Wayne	Barlow	75 Wake St	Haverhill	MA	01832		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fires while on safety Concern:1011 Improper Safety Design			
C				

2/8/12 Per note on SR, fires while on safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	26362	TT001666	WV	8/20/2001 8:42:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORTON DIST CO INC * LEW		U			

CONCERN: FOS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

2/8/12 Per Ilion, could not duplicate concern. Action and trigger assm very dirty. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		WV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION VERY DIRTY/LITE RUST
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY,RUSTY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

frmREInquiry - Repair Inquiry

Repair Number: RE00254992

Serial: TT001666 Model 700 RIFLE Caliber: 270 WIN
TITANIUM Produced: 03/20/2001 SKU: 26362

Repairman:

Verify Repair

High Priority

Status: New 1/11/2012 9:25:18 AM

ADDRESS INFORMATION

Customer	☒ Received from	Return To	☐ Received from
Name: WAYNE BARLOW		WAYNE BARLOW	
Address 1: 75 WAKE STREET		75 WAKE STREET	
Address 2: PO Box:		PO Box:	
City: HAVERHILL		HAVERHILL	
State: MA Zip Code: 01832 Country: US		MA Zip Code: 01832 Country: US	

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE...

Problems Found

Code	Desc
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Repair Notes

Repairman's Comments

could not duplicate concern
act. + T.A. warranty. can refer to
replace TPA, clean test line at
1/2 normal cost quote

CSR Comments

fires while on safety. Misfired.

RECEIVED
JAN 21 2012

BY: _____

Refresh

Close

TT001666

Model: 700



RE00254992

27" W/V 8/01
5.5#
013







