

Remington Arms Co., Inc.
Product Service
Legal Case #:8047

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
285282	10/16/2012	10/17/2012	10/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Beales	10610 Buckingham Dr.	Fredericksburg	VA	22407		H 540-295-0856 E pbeales@pwcsa.org

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4031 Worn parts or components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 31262 - Service Request Section: Gun fires when safety is taken off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	C6814403	RN	11/13/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	GREEN TOP SPORTING GOODS	FRT HALF OF SEE THRU MOUNT	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to
repair @ a discount

Repair/Replacement Cost	Repair/Replacement Date

10/25/12: Per Ilion - Trigger guard damaged & is contacting trigger causing trigger to bind. Check over & clean TA, replace trigger guard & test fire @ 1/2 normal cost - Quote. Customer apprvd quote & paid on 10/19/12. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4031	Worn parts or components	TRIGGER GUARD PUSHED IN AND CONTACTING TRIGGER PIECE CAUSING IT TO BIND BACK
Barrel	Description		22" 3006 SPRG
	Date Code		RN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	7#

	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		FRT HALF OF SEE THRU MOUNT

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P.800-243-9700/F.336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

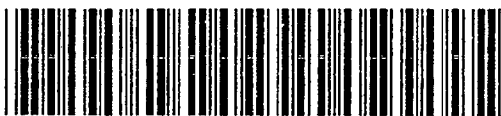
22"
2N11/
7#
014

Service Request Number SR00031262	Serial Number / Description C6814403 Model 700 RIFLE	<u>9047</u>	Date of Request: 10/09/2012 Date Printed: 10/09/2012
Customer: PAUL BEALES 10610 BUCKENHAM DRIVE FREDRICKSBURG, VA 22407 US Email: pbeales@pvcusa.org		Destination: Arms Services 14 Hoeller Ave Ilion, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.			
Reason For Return M127 - TRIGGER PULL IS OUT OF FACTORY SPECS			
Service Request Section GUNS FIRES WHEN SAFETY IS TAKEN OFF			

Serial Number:

C6814403

Model: 700



RE00285282

Qty Needed	Warranty	Price	Disc	Amount
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Trig. guard damaged and is contacting trig. causing trig. to bind. check over + clean TPA, replace trig. guard + test fire at 1/2 normal cost.
Quote

RECEIVED
OCT 25 2012

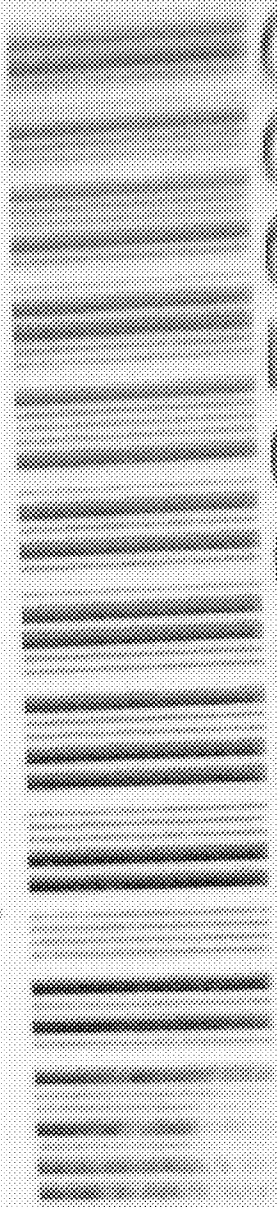
BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	0.00
Est Sales Tax:	0.00
Grand Total:	\$.00

C681 4403

Model: 700

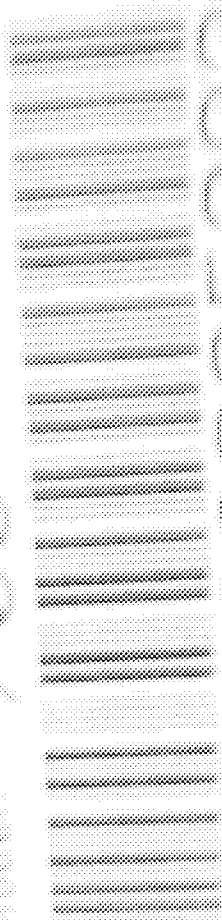


RE00285282



C681 4403

Model: 700



RE00285282



