

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6847

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254985	1/19/2012	11/15/2011	1/20/2012	11/12/2011			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scott	Begley	516 Fairhope Dr	Apollo Beach	FL	33572		C 813-240-6679 E srbegley6@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot a hole in friend's barn	Cause:4038 Could Not Duplicate Concern			Unknown
S	Concern:1008 Fired on Bolt Closing			
C FBC				

11/15/11: Customer called in. He stated that he was using rifle on 11/12/11 & had a FBC. He stated that he shot a hole in his friend's barn & the friend thought it was funny. He stated he doesn't want us to pay for the barn that was shot but he is afraid of the rifle now. He said he was told by an older friend that the 700's have trigger issues & to be careful with it. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25939	G6254264	CW	4/16/2002 11:35:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	TWO PIECE BASE	Y			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

11/15/11: Per customer request - mailing ARS & forms. df 1/24/12: Per Ilion - Could not duplicate concern. TA dirty. Replace TA, clean & test fire @ n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	WILL REPLACE TPA AT N/C GOOD-WILL
Barrel	Description		22" 270 WIN
	Date Code		CW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Scar	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6847

COPY

221  
CW 4/0  
6#  
010

November 15, 2011

Scott Begley  
516 Fairhope Dr.  
Apollo Beach, FL 33572  
Phone: 813-240-6679

Ref: # 6847, Model 700, Serial # G6254264

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and service request.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,  
Dell Fulcher  
Consumer Affairs Administrator  
Remington Arms Co., LLC  
Phone: 1-800-243-9700 press 0 and ask for ext 8686  
Fax: 336-548-7872

RECEIVED  
JAN 24 2012

enclosure

BY:.....

Serial Number:

G6254264

Model: 700



RE00254985

could not duplicate concern.  
T.A. dirty. replace TPA, clean  
test fire at N/C Good-Will  
gesture

#260974

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

**Service Request Number** SR00003893  
**Serial Number / Description** G6254264  
Model 700 RIFLE Caliber: 270

**Date of Request:** 11/15/2011

**Date Printed:** 11/15/2011

**Customer:**  
SCOTT BEGLEY  
516 FAIRHOPE DR.  
APOLLO BEACH, FL 33572 US

**Destination:**  
Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**  
Product Service # 6847 - FBC

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00

<b>Model Number:</b> 700		<b>Serial Number:</b> G6254264	
<b>Name:</b> Scott Richard Begley		<b>Date of Purchase:</b> 12-13-02	
<b>Address (no PO Boxes):</b> 516 Fairhope Dr.			
<b>City:</b> Apollo Beach		<b>State:</b> FL	<b>Zip:</b> 33572
<b>Phone</b> (Daytime): 813-240-6679		<b>Fax:</b>	
<b>E-mail Address:</b>			
<b>Please describe your problem:</b>			
When closing bolt soon as I locked it in place firearm discharged without my finger nowhere around trigger. Never had done that before!			
500 characters left			
<b>NOTE:</b> Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> <b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b>			
:: Record the serial number of your firearm before sending it.			
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)			
:: Remove all accessories from your firearm to prevent loss or damage.			
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			
<input type="button" value="Print"/>		<input type="button" value="Reset"/>	

2997377A

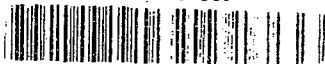
**WALMART**

ALWAYS LOW PRICES. ALWAYS WA.

*Always.*

WE SELL FOR LESS  
MANAGER MARY CORONE  
( 813 ) 75 -- 1188

ST# 0547-0PB 00004754 IE# 99  
LAYAWAY PAYMENT  
SCOTT FEGLEY  
LWY ACCT 9615364



CUSTOMER ID # 6006430

PH# 8A  
LWY ACCT  
NEW BALANCE

DEBIT  
TRANSACTION

NEW BALANCE

SIN

SIGNATURE

DUE DATE - 01/23/03

EFT DEBIT PAY FROM PRIMARY  
ACCOUNT 5834

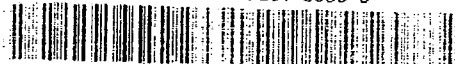
100.00 TOTAL PURCHASE

NEW BALANCE

NEW BALANCE

\*\*\*\*\*  
TRANSACTION TOTAL 100.00  
LAYAWAY PAYMENTS 100.00  
ACCT 96153647 TOTAL 459.97  
RECEIPT REFUND VALUE 459.97  
\*\*\*\*\*

IC# 1091 3651 4028 9291 8868 3



SHOPPING CARDS ARE THE PERFECT GIFT!  
12/13/02 21:34:55

\*\*\*CUSTOMER COPY\*\*\*

Proof of  
Purchase

\*\*\*STORE COPY\*\*\*  
12/13/02 21:34:55  
SHOPPING CARDS ARE THE PERFECT GIFT!  
12/13/02 21:34:55  
NETWORK ID: 0071 APPR CODE 707175  
REF # 234800276459  
100.00 TOTAL PURCHASE  
ACCOUNT : 5834  
EFT DEBIT  
PAY FROM PRIMARY  
DUE DATE - 01/23/03  
SIGNATURE:

BIN/LOCATIONS  
\*\*\*\*\*  
700RDL 270 004770025959 429.97  
\*\*\*\*\*  
ACCOUNT TOTAL 459.97  
ACCOUNT CLOSED - ITEMS PURCHASED  
CHANGE DUE 0.00  
DEBIT TEND 100.00  
NEW BALANCE 0.00  
PAYMENT 400.00  
PREV BAL 100.00

CUSTOMER ID # 600643054

LWY ACCT 9615364

SCOTT FEGLEY

LAYAWAY PAYMENT

NEW BALANCE

## ARS LABEL REQUEST FORM

DATE:	11/15/2011	Service Request #	SR00003893
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

### Business:

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
[www.Remington.com](http://www.Remington.com)

## LABEL INFORMATION

### MAIL LABEL TO:

SCOTT BEGLEY  
516 FAIRHOPE DR.  
APOLLO BEACH, FL 33572 US  
SR00003893

Email:

### RETURN ITEM TO:

ILN

Arms Services



4XX596 NOV 15, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969067263497  
REF 1:SR00003893  
REF 2:

HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
CV 0.00 COD 0.00 RS 0.50  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PR 0.00 SP 0.00  
TOT PUB CHG 10.27 PUB+HANDLING 10.27

ATTN: Product Service

