

Remington Arms Co., Inc.
Product Service
Legal Case #:7687

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
269299	5/25/2012	5/29/2012	5/29/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Bigelow	4327 East Emilita Ave.	Mesa	AZ	85206		H 480-641-3431 E dlbigeow@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Unexplained discharge	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

SR# 20017 - Forward to Product Service. Consumer said gun went off 2 times and once while cleaning, wants safety modification program. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6734621	CY	4/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	GENE SEARS SPY EL RENO OKLA	SCOPE BASE,BOTTOM HALF RINGS	U			

CONCERN: WENT OFF TWO TIMES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30					

6/4/12: Per Ilion - TA sticky, trigger is binding/sluggish. Set screws altered. Replace TA, clean & test under BLM - quote. Customer apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/29/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
Barrel	Description		24" 7MM REM MAG
	Date Code		CY
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY, TRIG BINDS, WORKS SLUGGISH. WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE, BOTTOM HALF RINGS

frmREInquiry - Repair Inquiry

Repair Number: **RE00269299** Serial: 6734621 Model 700 Center Fire Caliber: 7
 Verify Repair 7687 Status: New 5/15/2012 1:25:13 PM

ADDRESS INFORMATION

Customer		Received from	Return To	Received from
Name:	DON BIGELOW		DON BIGELOW	
Address 1:	4327 EAST EMILITA AVENUE		4327 EAST EMILITA AVENUE	
Address 2:	PO Box:		PO Box:	
City:	MESA		MESA	
State:	AZ Zip Code: 85206 Country: US		AZ Zip Code: 85206 Country: US	

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

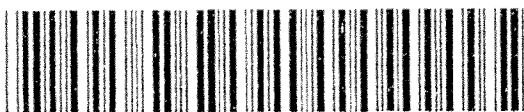
Problems Reported		Repair Notes	Repairman's Comments
Code	Desc		
M123	FORWARD TO PRODUCT SE...	RECEIVED	T.A. sticky, TRIP IS BINDING/sluggish. set screws altered. dep lace TPA, CLEAN + test under BLP Con B 204

Problems Found		CSR Comments
Code	Desc	
		consumer said gun went off 2 times and once while cleaning wants safety modification program

BY: _____ Refresh Close

24"
 CY4/74
 2#
 .008

6734621
 Model: 700



RE00269299



