

Remington Arms Co., Inc.
Product Service
Legal Case # 8021

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
284997	10/9/2012	10/10/2012	10/10/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gerry	Bond	W9457 County Rd S	Elroy	WI	53929		E gwb007us@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing		Unknown	
C				

10/23/12 Per note on SR, consumer states that the firearm went off when they were closing the bolt while the firearm was on safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25793	B6590525	PE	6/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	POINT SPTG STEVENS POINT WI	SCOPE BASE,BOTTOM HALF RINGS,AFT MKT DM SYSTEM	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

10/23/12 Per Ilion, trigger assm dirty and set screws altered. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/10/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	COULD NOT DUPLICATE CONCERN AT BENCH
Barrel	Description		22" 3006 SPRG
	Date Code		PE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD SAFETY IS HARD OFF SAFETY
Safety	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	.014
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF RINGS,AFT MKT DM SYSTEM

Service Request

Remington Service
PO Box 700



22"
PE 6/84
4.5"
.014

Parts and Repair: P-800-243-9700 F-336-548-7801

Madison, NC 27025-0700

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for the Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00080479	Serial Number / Description B6590525 Model 700 RIFLE	Date of Request: 10/01/2012 Date Printed: 10/01/2012
Customer: GERRY BOND W9457 COUNTY ROAD S ELROY, WI 53629 US	Destination: Arms Services 14 Hoedler Ave Ilion, NY 13357 US	
Email: gwb607us@yahoo.com		
Your request for service on the item(s) will be evaluated by our repairmen to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return MIS - FORWARD TO PRODUCT SERVICE FOR INSPECTION		
Service Request Section Consumer states that the firearm went off when they were closing the bolt while the firearm was on safe.		

Qty
Needed

Warranty

Price Disc Amount

Serial
Number:

B6590525

Model: 700



RE00284997

RECEIVED
OCT 17 2012

BY:

T.A. dirty + set screws tightened.
Lupha & TPA, CUAH + TUST AT 1/2
Normal lock

(1)

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or regulate the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





