

Remington Arms Co., Inc.
Product Service
Legal Case #:7893

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
280100	8/27/2012	8/28/2012	8/28/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Boyce	5 Bright St	Westbury	NY	11590		E fpb54@verizon.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when removing safety	Concern:1007 Fired on Safe Release	Unknown	
C				

9/10/12 Per note on SR, gun has fired when removed from safe and the round will not extract.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	44101	RJ
Date Purchased	Where Purchased	Accessories	Original Owner		
	SECRETARIA DE LA DEFENSA	SEE THRU RINGS,PEEP SIGHT	U		

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test under BLSM program price, repair as needed						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.44	9/10/2012				

9/10/12 Per Ilion, could not duplicate concern. Replace TPA, clean and test under BLSM program price. Repair as needed, polish chamber.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/28/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		RJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SEE THRU RINGS,PEEP SIGHT

Service Request

Remington Service

PO Box 700

Madison, NC 27023-0700



Parts and Repairs: P-800-243-9700/F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
RS 11/62
4.5#
1008

Service Request Number: SR00026978
Serial Number / Description: 644101
700

7893

Date of Request: 08/20/2012
Date Printed: 08/20/2012

Customer:
ROBERT BOYCE
J BRIGHT ST
WESTBURY, NY 11590 US

Destination:
Arms Services
14 Hoefler Ave
Elion, NY 13357 US

Email: fpb34@verizon.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M129 - FAILS TO EXTRACT
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

GUN HAS FIRED WHEN REMOVED FROM SAFE AND THE ROUND WILL NOT EXTRACT - CALL WITH ESTIMATE

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

44101

Model: 700



RE00280100

RECEIVED
AUG 30 2012

BY: _____

could not duplicate concern
replace TPA, clean & test under
Bolt for 820. + check EXTRACT
up as needed Polish chamber

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





