## Remington Arms Co., Inc. Product Service

Legal Case #:7036-

Case Information

RE# Date Opened

**Date Opened(PS)** 12/12/2011

**Date Closed** 1/23/2012

**Incident Date** 12/5/2011

Pre Lit Lit Obsolete

255293 1/20/2012 Customer Information

Type Business First Name Last Name

Street

City State Zip Age

Contact

Incident

John

Brasser 11 Crossett Rd Geneseo NY 14454

H 585-704-1974 E SAINTJB@ROCHESTER.RR.COM

Incident Information

Claims PI Codes

Repair Est.

**Medical Treatment** 

**Medical Status** 

PD S Cause: 4038 Could Not Duplicate Concern

Concern:1007 Fired on Safe Release

Unknown

C FSR

12/12/11: Customer called in. He stated he had a FSR. No damage, No injury. df

Firearm Information

Mfg. Remington

**Date Purchased** 

Type CF/BA Where Purchased Model/Ga. 700/243 WIN

Accessories

SKU n/a

**Serial** 347004

**Bbl. DOM** KR 5/1/1968

Original Owner

Y

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement

Release of Claims

Release Date

Reim bursement

Cash Settlement Reim. Date APV Cash Date APV

Per Ilion - Quote to repair under BLM

Repair/Replacement

Repair/Replacement

Cost

Date

\$29

1/26/2012

12/12/11: Mailing ARS & forms. Box order# 1284189. df 1/24/12: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean & test fire under BLM - quote. Customer apprvd quote & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
•	Exam Date		1/23/2012
Examination	Product Type		RF
	Action Type	· .	A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7036&Type=Case

1/26/2012

	Description		22" 243 WIN
	Date Code		KR
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	· .
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.011
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	T csts	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	3.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

7036

Model Number:	Serial Number:		7
700	347004	,	Κĺ
Name:	Date of Purcha	se: ·	
John Brasser	mid 1980's ?		
Address (no PO Boxes):			
11 crossett rd	<del>and and an extension of the second states and the second states are second </del>	1	
City:	State: NY	<b>Zip:</b> 14454	
Phone (Daytime):   585-704-1974	Fax: NA		
E-mail Address: saintjb@roch	ester.rr.com		
Please describe your prob	lem:		
Rifle given to me new from Dad as gi a few times.Put rifle in storage durin- start again last week.Made sure barro perfect.Next two discharges caused j rounds.Same results, 2/5 discharged instructions and sent to you. very un	g child rearing 18/19 ye el was clear went to the i ust pushing the safety o by just pushing safety o	ars.took from storage to range.First 3 shots  ff.Finished remaining 5  off.Followed two dealers  of duplicy he could to Rhen to up the least to the	R W. FPA.
14 characters left		Bude	
NOTE: DE LECTER VI A JAN 2 1 20	mopan unio.	he Repair Center for	

347004

VE OR SPENT SHELLS IN YOUR

X WITH THE FIREARM. THIS IS A

.. IF YOU FEEL YOU MUST SEND
THEM IN A SEPARATE

E, ADDRESS (WITH ZIP CODE),
SERIAL NUMBER OF YOUR

:: Record the serial number of your firearm before sending it.

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a

firearm box. (Note: Original boxes may not be returned.)

:: Remove all accessories from your firearm to prevent loss or damage.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss

## ARS LABEL REQUEST FORM

DATE:	12/12/2011	Service Request #	SR00006351
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

**Business:** 

Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com

## LABEL INFORMATION

MAIL LABEL TO:

JOHN BRASSER 11 CROSSETT RD GENESEO, NY 14454 US SR00006351

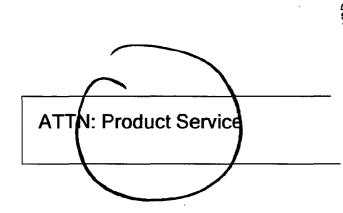
Email:

**RETURN ITEM TO:** 

**ILN** 

Arms Services





AXX598 DEC 12, 2011 ACT WT 10.0 LBS #PK 1
SVC GNDCOM
TRACKING# 1Z4XX5969067081871
REF 1:SH00006351
REF 2: FRT: 3RD
SVC T/P USD
SVC T/P USD
OV 0.00 DGD 0.00
PR 0.00 ROD 0.00
AH 0.00
TOT PUB CHG 7.94



