

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7732

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
274072	7/11/2012	6/15/2012	7/16/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Brian's Marine	Doyle	Bryan	4899 Hwy 84 West	Vidalia	LA	71373		H 318-336-9009 C 318-715-9009

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI.				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when releasing the safety	Concern:1007 Fired on Safe Release	Unknown	
C				

6/15/12 Per call from Doyle, his wife has had two incidents of her 700 youth 7mm-08 Model 700 firing when she released the safety. Once about 5 years ago and then again last year.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM-08 REM	27453	G6247128	KW	5/8/2002 7:47:06 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

6/15/12 Mailing box and ARS.cm 7/19/12 Per Ilion, could not duplicate concern. Trigger assm very dirty and sticky. Replace TPA, clean, test at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/16/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	IMPROPER MAINTENANCE
Barrel	Description		20" 7MM-08 REM
	Date Code		KW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Stock Condition	Slightly Worn; Functioning	DIRTY
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.016
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY AND STICKY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Prod Serv #7732

Parts and Repairs: P:800-243-9700/F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2011  
KWSloz  
4.5#  
016

Service Request Number: 00022260  
Serial Number / Description: G6247128  
Model 700 RIFLE

7732

Date of Request: 06/15/2012  
Date Printed: 06/15/2012

Customer:  
DOYLE BRYAN  
BRIAN'S MARINE  
4899 HWY 84 WEST  
VIDALIA, LA 71373 US  
Email: Christy

Destination:  
Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US  
Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

## Service Request Section

Recorded on 2 occasions when releasing the safety.

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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SK G6247128  
model 700

G6247128

Model: 700



RE00274072

could not duplicate concern  
T.A. very dirty + sticky.  
replace TPA, clean test AT  
1/2 normal cost.

Quote

RECEIVED  
JUL 19 2012

BY: \_\_\_\_\_

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00  
Est Sales Tax: .00

## ARS LABEL REQUEST FORM

<b>DATE:</b>	06/15/2012	<b>Service Request #</b>	SR00022260
<b>QUANTITY:</b>	1	<b>WEIGHT PER PACKAGE:</b>	10 LBS
<b>REQUESTED BY:</b>	mitchelcs		<b>email address:</b> Christy.Mitchell@remington.com

### Business:

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
[www.Remington.com](http://www.Remington.com)

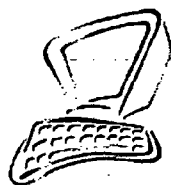
## LABEL INFORMATION

<b>MAIL LABEL TO:</b>	DOYLE BRYAN BRIAN'S MARINE 4899 HWY 84 WEST SR00022260 VIDALIA, LA 71373 US Email: Christy
<b>RETURN ITEM TO:</b>	<b>ILN</b> Arms Services

4XX596 JUN 16, 2012 ACT WT 10.0 LBS #PK 1  
SVC GND COM BL WT 10.0 LBS  
TRACKING# 1Z4XX5969065121125 ALL CURRENCY USD  
REF 1:SR00022260  
REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 10.93		PUB+ HANDLING 10.93

**ATTN: Prod Serv #7732**



# ShipRequest™



Ship To: Doyle Bryan  
Company: Bryan's Marine  
Address 1: 4899 Hwy 84 West  
Address 2:  
Address 3:  
City: Vidalia  
State/Province: Louisiana  
ZIP/Postal Code: 71373  
Country: United States  
email:  
Phone:  
Account: 230145  
Package Type: Package  
Address Type: Residential  
Deliver By: Fri, June 22, 2012 *dy*  
Package ID: 8800

Special Instructions:

Sender Name: Christy Mitchell  
email: Christy.Mitchell@remington.com  
Prepared By:  
Phone:

Date: 06-15-12 1 lb 8.6 oz

Acct #	: 230145	Base \$	6.88
Cust #	: 0DL0000008216	Spc S \$	2.00
Zip/Zone	: 71373 / 5	Addl \$	0.00
Trk #	: 124XX5960300035352	Total \$	8.88
Pkg ID #	: 8800		
Service	: UPS Ground		

