

Remington Arms Co., Inc.
Product Service
Legal Case #:6830

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
n/a		11/11/2011	7/5/2012	11/10/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tim	Burke	5421 Mineral Springs Rd	Graham	NC	27253		H 336-376-5051 C 336-264-1997

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S	FSR - twice	Concern:1007	Fired on Safe Release	Unknown
C				

11/11/11: Customer called in. He stated he was sighting rifle in on 11/10/11 & he had the safety on, pulled the trigger & nothing happened. He laid the rifle down on his truck & took the safety off & the gun fired. No damage, No injury. He stated this was the 2nd time it's happened with this rifle. He stated he is the original owner, the gun has never been to a gunsmith, it's clean & not rusted. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27301	G6397508		6/16/2004 12:09:32 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion						
	Repair/Replacement Cost	Repair/Replacement Date				

11/11/11: Mailing ARS & forms. Box sent from Madison office. df 7/5/12: Gun not returned to Ilion. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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ARS LABEL REQUEST FORM

DATE:	11/11/2011	Service Request #	SR00003580
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	TIM BURKE 5421 MINERAL SPRINGS RD GRAHAM, NC 27253 US SR00003580 Email:
RETURN ITEM TO:	ILN Arms Services



1 OF 1

4XX596 NOV 15, 2011 ALL CURR USD
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 124XX5969067641300
 REF 1:SR00003580
 REF 2:

HANDLING CHARGE 0.00	COD 0.00	SVC T/P USD
SINGLE-PIECE PUB RATE	DGD 0.00	RS 0.50
DV 0.00	PR 0.00	SD 0.00
DC 0.00		SP 0.00
AH 0.00		PUB+HANDLING 9.04
TOT PUB CHG 9.04		

ATTN: Product Service