

Remington Arms Co., Inc.
Product Service
Legal Case #:8046

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
285279	10/16/2012	10/17/2012	10/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeffrey	Chase	1503 Paxford Rd	Allentown	PA	18103		H 610-797-5823 E chasefam@ptd.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR# 29348 - Service Request Section: Gun fires when closing the bolt. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6263356	WS	8/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	POTTSVILLE SUP POTTSVILLE PA		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to
repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$29	

10/25/12: Per Ilion - TA has a dried & sticky lubrication residue causing parts to bind & work sluggish. Replace TA, clean & test fire under BLM - quote. Customer apprvd & paid quote on 10/17/12. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	

Barrel	Description	22" 3006 SPRG	
	Date Code	WS	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

27 11
6358/4

10/1

PO BOX 700
Madison, NC 27025-0700

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

Parts and Repairs: P.800-243-9700 F.336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00029348	Serial Number / Description 6263356 Model 700006	<u>8046</u>	Date of Request: 09 17 2012 Date Printed: 09 17 2012
Customer: JEFFREY CHASE 1503 PAXFORD RD ALLENTOWN, PA 18103 US		Destination: Arms Services 14 Hoedler Ave Hion, NY 13357 US	
Email: chasefam@ptd.net		Email:	
—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.			

Reason For Return
N238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)

Service Request Section
GUN FIRES WHEN ~~OFF~~ *TOOK OFF OF SAFE ALSO WHEN PUT A ROUND IN FIRING CHAMBER, AS SOON AS I CLOSED THE BOLT THE RIFLE GOES OFF.*

Serial Number: 6263356 Model: 700	Qty Needed	Warranty	Price	Disc	Amount
	 RE00285279				

RECEIVED
OCT 25 2012
BY:.....

J.A. has a dried & sticky Lubrication residue causing parts to bind & work sluggish. Rep w/ TPA, CLEAN & TEST fire under BLP Con \$20.00 + ship

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

FBC

Quote

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





