

Remington Arms Co., Inc.
 Product Service
 Legal Case #:7963

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		9/24/2012					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rick	Creekmore	4745 Ivan St.	Cocoa	FL	32927		C 321-750-1722

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

9/24/12: Customer called in. He inherited his M/700 from his dad. He stated his dad experienced a FSR with the rifle & customer stated he experienced one also. No daamage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM MAG	25777	C6474984		12/12/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HQ. INC., #2		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

9/24/12: Sending box, ARS & forms from Madison. df 1/15/13: Bonnie Martin called. When I sent the customer the rifle box with paperwork inside from the Madison mailroom, the customer's address was picked up by the system for the next 3 guns that were shipped out. Bonnie has been in touch with the customer & he will not provide her information on where the guns are located. Bonnie has proof that he accepted them along with my rifle box & paperwork. He said that he has been inconvenienced & wants restitution but would not say what. He told Bonnie the 3 guns that do not belong to him are with a FFL dealer & he would have that dealer call her. He would not give Bonnie the dealer's phone #. Customer has not shipped his rifle in for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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1Z4XX5960300041498 Updated: 01/15/2013 8:39 A.M. Eastern Time

<p>Delivered</p> <p>Delivered On: Thursday, 09/27/2012 at 1:43 P.M.</p> <p>Left At: Met Customer Man</p> <p>Proof of Delivery</p> <div style="text-align: right; border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Request Status Updates »</div>	<p>Shipping Information</p> <p>To: COCOA, FL, US</p> <hr/> <p>Shipped By UPS Ground</p>
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Additional Information

Multiple Packages: 3
 Shipped/Billed On: 09/25/2012
 Type: Package
 Weight: 1.60 lbs

Shipment Progress [What's This?](#)

Packages in this Shipment (Total Packages: 3)

Select a tracking number to see the detail for another package.

Tracking Number	Reference	Status ▼	Shipped	Scheduled	Service	Weight
1Z4XX5960300041505		Delivered	09/25/2012		UPS Ground	9.60 LB
1Z4XX5960300041514		Delivered	09/25/2012		UPS Ground	20.00 L

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ARS LABEL REQUEST FORM

DATE: 09/24/2012	Service Request #	SR00030002
QUANTITY: 1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY: fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	RICK CREEKMORE 4745 IVAN ST. COCOA, FL 32927 US SR00030002 Email:
RETURN ITEM TO:	ILN Arms Services



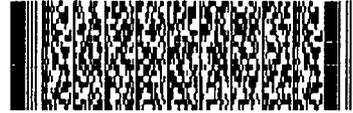
4XX596 SEP 24, 2012 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 124XX5969066266209
 REF 1:SR00030002
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE	CHRG:	RS 0.50
DV 0.00	COD 0.00	SD 0.00
DC 0.00	DGD 0.00	SP 0.00
AH 0.00	PR 0.00	PUB+HANDLING 10.78
TOT PUB CHG 10.78		

ATTN: Product Service



ShipRequest™



Ship To: RICK CREEKMORE
 Company:
 Address 1: 4745 IVAN ST.
 Address 2:
 Address 3:
 City: COCOA
 State/Province: Florida
 ZIP/Postal Code: 32927
 Country: United States
 email:
 Phone:
 Account: 230145
 Package Type: Package
 Address Type: Residential
 Deliver By: Thu, September 27, 2012
 Package ID: 8853

Special Instructions:

Sender Name: Dell Marie Fulcher
 email: dell.fulcher@remington.com
 Prepared By: Dell Fulcher
 Phone: 336-548-8686

Del. 9/27/12
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Date: 09-25-12 1 lb 9.3 oz		Base :\$	6.74
Acct # : 230145		Spc S:\$	0.00
Cust # : 0DL000009800		Addl :\$	0.00
Zip/Zone: 32927 / 4			
Trk # : 1Z4XX5960300041498		Total \$	6.74
Pkg ID #: 8853			
Service : UPS Ground			