

Remington Arms Co., Inc.
Product Service
Legal Case #:7496

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262249	3/16/2012	3/19/2012	3/19/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jerry	Critcher	710 N. Hill St.	Newark	AR	72562		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FBO	Concern:1020 Fired on Bolt Opening			
C				

Customer sent gun to Ilion w/note. Note stated: Able to fire with bolt open, delayed firing, bumped stock while checking safety fired once, safety device hard to work at times. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM STW	n/a	S6342779	CT	4/1/1999
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FIRES WITH BOLT OPEN,DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						
	Repair/Replacement Cost	Repair/Replacement Date				

3/21/12: Per Ilion - TA dirty & sticky, parts work sluggish. Set screws altered. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. Customer paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/19/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		26" 7MM STW SS FL HB
	Date Code		CT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	RECEIVED UNASSM
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

03/13/2012

7496

2611
CT4/99
3#
.014

REMMINGTON ARMS

14 HOEFLER AVE

ILION, N.Y. 13357

ATTN: ARMS SERVICES

REMMINGTON MODEL 700

SERIAL # 6342779 7MM STW

1. ABLE TO FIRE WITH BOLT OPEN.
2. DELAYED FIRING ON AT LEAST 3 OCCASIONS WITH DIFFERENT BRAND AMMO.
3. BUMPED STOCK WHILE CHECKING SAFETY FIRED ONCE.
4. SAFETY DEVICE HARD TO WORK AT TIMES.

S6342779

Model: 700



RE00262249

RECEIVED
MAR 21 2012

BY:.....

JERRY CRITCHER
710 N. HILL ST
NEWARK, AR 72562

T.A. dirty sticky parts work
sluggish. set screws tightened.
can work to replace dry clean +
test at 1/2 normal cost.

Quote





