

Remington Arms Co., Inc.
Product Service
Legal Case #:8345

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292423	12/11/2012	12/12/2012	12/12/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ricky	Cumbee	401 Givens Ln #67	Blacksburg	VA	24060		E rickyc07021960@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Failed to fire then when he touched bolt it fired	Cause:4015 Improper Maintenance Concern:1023 Delayed Firing - Firearms		Unknown
C				

12/28/12 Per note with rifle, this gun has misfired more than once. This happens expecially when it's cold. Gun failed to fire and when the consumer touched the bolt the gun fired.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	29709	S6302990	WQ	8/19/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	TWO PIECE BASE	U			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

12/28/12 Per Ilion, trigger assm has a sticky lube residue causing parts to work sluggish. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/12/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		24" 270 WIN SS
	Date Code		WQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	HAS A STICKY LUBE RESIDUE PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

24.4
WQ 8/96
4#
1012

Service Request Number SR00036687	Serial Number / Description S6302990 Model 700S RIFLE Caliber: 270	Date of Request: 11-28-2012 Date Printed: 11-29-2012																
Customer: RICKY CUMBEE 401 GIVENS LN #67 BLACKSBURG, VA 24060 US Email: rickyc07021960@yahoo.com	Destination: Arms Services 14 Hoeller Ave Ilion, NY 13357 US Email:																	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																		
Reason For Return M994 - EVALUATE																		
Service Request Section Gun failed to fire and when the consumer touched the bolt the gun fired																		
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: S6302990</p> <p>Model: 700</p> <p>RE00292423</p> </div> <div> <p>T.A. has a sticky lube residue causing parts to work sluggish. Can often to rep. T.A., clean & test at 1/2 norm. cost</p> </div> </div> </td> </tr> </tbody> </table>			Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: S6302990</p> <p>Model: 700</p> <p>RE00292423</p> </div> <div> <p>T.A. has a sticky lube residue causing parts to work sluggish. Can often to rep. T.A., clean & test at 1/2 norm. cost</p> </div> </div>							
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount											
<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: S6302990</p> <p>Model: 700</p> <p>RE00292423</p> </div> <div> <p>T.A. has a sticky lube residue causing parts to work sluggish. Can often to rep. T.A., clean & test at 1/2 norm. cost</p> </div> </div>																		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																		
<div style="text-align: right;"> <p>Sub Total: .00</p> <p>Est Sales Tax: .00</p> <p>Grand Total: \$.00</p> </div>																		

RECEIVED
DEC 13 2012

BY:

This gun has misfired more than once. This happens especially when it's cold.

Please try to return this box since it's the original.

I couldn't find the original receipt being it was bought around 1997. I am the original owner.





