

Remington Arms Co., Inc.
Product Service
Legal Case #:8291

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290933	11/30/2012	12/7/2012	12/7/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Donald	Dalton	6793 Appalachian Rd	Radford	VA	24141		E texlevi@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Safety not working properly	Concern:1032	Safety not working properly	Unknown
C				

12/27/12 Per note on SR, safety seems to not work. Firearm will automatically discharge.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	B6799231	OG	7/24/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	GREEN TOP SPTG GOODS		U			

CONCERN:AUTOMATICALLY DISCHARGES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

12/27/12 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/7/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		OG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	REM SYN STK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	7.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service
PO Box 700



Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-543-7301

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

22"
06-7/8"
7.5"
1013

Service Request Number SR00034613	Serial Number / Description B6799231 Model 700 RIFLE Caliber: 270	Date of Request: 11/12/2012 Date Printed: 11/12/2012
Customer: DONALD DALTON 6793 APPALACHIAN ROAD RADFORD, VA 24141 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email: texlevi@yahoo.com		Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return: M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY		
Service Request Section: Safety seems to not work firearm will automatically discharge.. review and repair as needed		

Serial Number:

B6799231

Model: 700



RE00290933

Qty Needed	Warranty	Price	Disc	Amount
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could not dup concern.
T.A. dirty & sticky. can
offer to rep. TPA, clean &
TEST AT 1/2 NORMAL COST

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

RECEIVED
DEC 10 2012

BY:





