

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7973

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
283538	9/25/2012	9/26/2012	9/27/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chad	Danielson	214 West Willow St.	ABSARKEE	TX	59001		H 406-321-0925 E C_N_ADANIELSON@CABLEMT.NET

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR# 29209 - Customer stated he had FBC w/rifle. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM-08 REM	27485	E6754607	PV	6/19/2001 1:29:36 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Consumer Service Dept. -  
Replace TA @ n/c - goodwill

Repair/Replacement Cost	Repair/Replacement Date
\$46	

9/27/12: Per Ilion - Could not duplicate concern. TA dirty. Can offer to replace TA, clean & test @ 1/2 normal cost to restore confidence in rifle - quote. On 9/27 the charges were removed from the repair by Consumer Service Dept. & a note was added to the repair to do as n/c goodwill. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/26/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 7MM-08 REM
	Date Code		PV
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

## Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700 F-356-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number SR00029209	Serial Number / Description E6754607 Model 700 RIFLE	Date of Request: 09 14 2012 Date Printed: 09 14 2012
Customer: CHAD DANIELSON 214 WEST WILLOW STREET ABSAROKEE, MT 59001 US	Destination: Arms Services 14 Hosler Ave Hion, NY 13357 US	
Email: C_N_ADANIELSON@CABLEMT.NET		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY		
Service Request Section STATES GUN FIRES WHEN BOLT CLOSSES		

Please Print Customer Details

Qty  
Ordered

Warranty

Price Disc Amount

Serial  
Number:

E6754607

Model: 700



RE00283538

RECEIVED  
SEP 27 2012

BY: \_\_\_\_\_

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$ .00

could not duplicate concern.  
T.A. dirty. Can offer to replace  
TPA COWT test at 1/2 normal  
cost to restore confidence in  
rifle.

a note





