

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7672

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
267623	5/15/2012	5/16/2012	5/16/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Darby	197 S. Darby Rd.	Hermitage	PA	16148		H 724-347-1582 E thedoctor1230840@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 19423 - Reason for Return: Bolt Lock Safety Modification. Service Request Section: Perform Bolt Lock Safety Mod. Consumer states the rifle has discharged when taking gun off Safe, Replace front sight. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	286378	OP	7/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

5/21/12: Per Ilion - Could not duplicate concern. TA dirty. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/16/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 308 WIN
	Date Code		OP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	DIRTY
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

72"  
087/6  
5#  
.009

Service Request Number  
SR00019423

Serial Number / Description  
286378  
Model 700 Center Fire

Date of Request: 05-07-2012  
Date Printed: 05-07-2012

Customer:  
ROBERT DARBY  
197 S DARBY RD  
HERMITAGE, PA 16148 US

Destination:  
Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email: thedoctor1236840@gmail.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

## Service Request Section

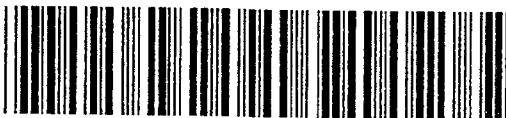
Perform Bolt Lock Safety Mod. Consumer states that the rifle has discharged when taking the gun off of safety. Replace front sight.

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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286378

Model: 700



RE00267623

can I not duplicate concern  
T.A. dirty. replace TPA, clean  
+ test under BCP Con \$20. + ship.

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$0.00

RECEIVED

MAY 21 2012

BY: \_\_\_\_\_



