

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7477

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
261003	3/8/2012	3/9/2012	3/9/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charlie	Davis	21965 West 271st St	Paola	KS	66071		E cdavisfishinmachine@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fires while closing bolt Concern:1008 Fired on Bolt Closing			
C				

3/23/12 Per note on SR, gun fires while closing bolt.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6229059	CS	4/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	J S OSHMAN HOUSTON TX	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test fire at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
30.40	3/23/2012

3/23/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean and test fire at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/9/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	True	SEALANT REMOVED WITH STAKE MARK BY SCREWS
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

# Service Request

Remington Service  
PO Box 700



Madison, NC 27025-0700 ATTN: SMP

Parts and Repairs: P:800-243-9700/F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

## Service Request Number / Description

SR00012930 6229059  
Model 700

Customer:  
CHARLIE DAVIS  
21965 WEST 271ST ST  
PAOLA, KS 66071 US

Email: [cdavisfishinmachine@yahoo.com](mailto:cdavisfishinmachine@yahoo.com)

Date of Request 02/15/2012

Date Printed 02/23/2012

Destination:  
Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email:

22"  
CS 4/6  
3.5#  
1007

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep. returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return  
M992 - TRIGGER

Service Request Section  
SMP  
GUN FIRES WHILE CLOSING BOLT

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Number:

6229059

Model: 700



RE00261003

could not duplicate concern  
can offer to replace TOP, clean  
& restocker BLP Long 20. +

Quote

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

RECEIVED  
MAR 14 2012

BY: \_\_\_\_\_









