

Remington Arms Co., Inc.
Product Service
Legal Case #:8035

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
284998	10/9/2012	10/15/2012	10/15/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Roland	Day	42 Cotesworth Place	Hilton Head Island	SC	29926		H 843-342-6269 E rsday@hargray.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR# 30394 - Service Request Section: Will fire upon bolt closing. Review & repair under SMP. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6749919	CV	4/10/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPTS HQ ATLANTA GA		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

10/17/12: Per Ilion - TA set screws altered & has a dried lube residue causing the sear to stick to the sideplates. Replace TA, clean & test fire under BLM - quote. Customer apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/15/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		22" 243 WIN
	Date Code		CV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR STICKING TO SIDE PLATES
	Pull	---Select---	10+#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

PO BOX 700
Madison, NC 27025-0700

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number
SR00030394

Serial Number / Description
A6749919
Model 7

Date of Request: 10/01/2012
Date Printed: 10/01/2012

Customer:
ROLAND DAY
42 COTESWORTH PLACE
HILTONHEAD ISLAND, SC 29926 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: rsday@hargray.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

WILL FIRE UPON BOLT CLOSING. REVIEW AND REPAIR UNDER SMP .TC

Qty Needed	Warranty	Price	Disc	Amount
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Serial
Number:

A6749919

Model: 700



RE00284998

RECEIVED
OCT 17 2012

BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the.

T.A. set screws altered & has
a dried tube residue causing the
sear to stick to the sideplates.
Alpha TPA, CLEAN & TEST FIRE MODERN
BLP Box \$20.00 + ship

Sub Total:	Quote .00
Est Sales Tax:	.00
Grand Total:	\$.00







