

Remington Arms Co., Inc.
Product Service
Legal Case #:7044

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
257803	2/8/2012	12/12/2011	2/15/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gary	Diehl	PO Box 3012	Oswego	NY	13126		C 315-532-7192

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Hole in floor of his porch	Cause:4006 Altered Adjustments or Components		Unknown
S	Fired on safety release	Concern:1007 Fired on Safe Release		
C				

12/12/11 Per call from Diehl, he just bought this rifle before season, second hand, and was going to unload it and it fired when he flipped the safety.cm 2/15/12 Letter sent with rifle states he has a hole in floor of his porch from this incident.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/25-06 REM	n/a	A6434468	AO	3/22/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA		N			

CONCERN: FSR,PUT HOLE IN PORCH FLOOR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quote to replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	2/15/2012				

12/12/11 Mailing ARS.cm 2/15/12 Quote to replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/9/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 2506 REM
	Date Code		AO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	CHIPPED AT TOE
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
Feeding Test	Test Fired	False	
	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, LITE RUSTING TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

24"
A03/77
2#
.008

7044

December 12, 2011

COPY

Gary Diehl
PO Box 3012
Oswego, NY 13126

Subject: Case # 7044, Model 700 barrel, SR# 6468

Dear Mr. Diehl,

Please include a copy of this letter with the firearm as well as the Service Request form.
The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the small ends of the box "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

Serial Number: A6434468

Model: 700



RE00257803

RECEIVED
FEB 15 2012

BY:.....

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: A6434468	
Are you the original owner? ☐ YES ☒ NO			
Name: Gary L Diehl		Date of Purchase: Nov-2011	
Address (no PO Boxes): 125 COURT 89			
City: Oswego		State: NY	Zip: 13126
Phone (Daytime): 315-343-1269		Fax:	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent) GDiehl61@gmail.com			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: I was unloading the Fire arm you have TO put Safety OFF TO OPEN BOLT. The Fire arm went off pulling A Hole in The Floor of my porch.			
500 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: 120 Grain core lock Factory	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

ARS LABEL REQUEST FORM

DATE:	12/12/2011	Service Request #	SR00006468
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelcs	email address:	Christy.Mitchell@remington.com

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

GARY DIEHL/SHAPIRO MOTORS
410 W FIRST ST
PO BOX 3012
SR00006468
OSWEGO, NY 13126 US
Email: Christy

RETURN ITEM TO:

ILN

Arms Services



4XX596 DEC 13, 2011 ACT WT 10.0 LBS #PK 1
SVC GND COM BL WT 10.0 LBS
TRACKING# 124XX5969086189860 ALL CURRENCY USD
REF 1: SR00006468
REF 2:

HANDLING CHARGE 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:	SVC T/P USD
DV 0.00	COD 0.00 RS 0.50
DC 0.00	DGD 0.00
AH 0.00	PR 0.00 ROD 0.00
TOT PUB CHG 7.94	PUB+HANDLING 7.94

ATTN: Product Service #7044







