

Remington Arms Co., Inc.
Product Service
Legal Case #:8321

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291956	12/7/2012	12/11/2012	12/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Dipede	512 West St. John Rd.	Phoenix	AZ	85023		H 623-293-3981

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 35258 - Reason for Return: Bolt Lock Safety Modification. Service Request Section: Gun fired when safety was pushed off. Customer included a note: He stated the rifle mean a lot to him and he has taken great care of it. He was able to duplicate the FSR situation several times but after he cleaned & oiled the rifle, he was unable to duplicate the FSR. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6503884	DO	9/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	MALLCO DIST PHOENIX AZ		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/13/12: Per Ilion - TA set screws altered. Trigger not returning under sear properly. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		DO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



24'
D09
2*
012

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number SR00035258	Serial Number / Description A6503884 Model 700 Center Fire	Date of Request: 11/16/2012 Date Printed: 11/16/2012
Customer: MICHAEL DIPED 512 WEST ST. JOHN RD PHOENIX, AZ 85023 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
gun fired when safety was pushed off.

*T.D. set screws & Handed.
T.D. not re-handled gear
properly. Rep. T.D. clean
stand. BLP Ron 20. +*

Serial Number:
A6503884
Model: 700



RE00291956

Qty Needed	Warranty	Price	Disc	Amount
------------	----------	-------	------	--------

SHIPPED DEC 13 PAID

FSR

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Sales Tax:	.00
Grand Total:	\$.00

Michael DiPede
512 W St John Rd
Phoenix, Az 85023

To whom it may concern,

My name is Michael DiPede, and I want to start by letting you know that my Remington model 700, 7MM Mag rifle means a lot to me and I have always taken great care of it. On my most recent hunting trip when I returned to my truck and released the safety to remove the bolt and round from the chamber the gun went off. This was reproducible, and every time I released the safety the gun would fire during the rest of the trip. (Of note, I did not keep a round in the chamber after the initial discharge). When I returned home and cleaned/oiled the rifle it has not done it since.

I appreciate you looking the rifle over and fixing any issues. If you have any questions or concerns please do not hesitate to call me at 623-293-3981.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael DiPede', with a stylized, flowing script.

Michael DiPede





