

Remington Arms Co., Inc.
Product Service
Legal Case #:7849

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
278600	8/15/2012	8/20/2012	8/20/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Dona Ana Cty Sheriff's Dept	Ken Roberts	Dona Ana Cty Sh	845 N Motel Blvd	Las Cruces	NM	88007		E kenr@donaanacounty.org

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fires when bolt is closed Concern:1008 Fired on Bolt Closing			
C				

8/31/12 Per note on SR, fires when bolt is closed, sniper rifle for sheriff's dept.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25711	F6230444	EW	10/29/2002 1:35:28 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DAVIDSON S DSC INCORP (WL		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				
	102.51	8/31/2012				

8/31/12 Per Ilion, trigger assm dirty and set screws altered. Trigger not returning properly. Replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 308 WIN HB
	Date Code		EW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BOLT STOP PIN OUT OF POSITION
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	STK AND ACTION PAINTED
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.014
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY AND TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	--Select--	1.75#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

7849

2611
1.75
.014
EW19

Service Request Number SR00026231		Serial Number / Description F6230444 Model 700 RIFLE Caliber 308		Date of Request: 08/09/2012 Date Printed: 08/09/2012	
Customer: DONA ANA COUNTY SHERIFFS DEPT 845 N MOTEL BLVD ATTN KEN ROBERTS LAS CRUCES, NM 88007 US Email: kenr@donaanacounty.org			Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY					
Service Request Section fires when bolt is closed - sniper rifle for sheriffs dept					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Serial Number: F6230444 Model: 700  RE00278600 RECEIVED AUG 22 2012 BY: <i>T.A. dirty + set screws altered. trig. not returning properly. replace TPA, clean + test fire at 1/2 normal cost.</i> <i>Quote</i>					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
				Sub Total:	.00
				Est Sales Tax:	.00
				Grand Total:	\$.00







