

Remington Arms Co., Inc.
Product Service
Legal Case #:8081

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
286783	10/24/2012	10/25/2012	10/25/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeff	Doran	129 Silverleaf Ct.	Kingsport	TN	37664		H 423-246-7918 E jdpap@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 31758 - Service Request Section: Bolt lock safety mod., claims fire on safety release. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	6649961	WX	8/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	BLUEFLD SPLY BLUEFIELD W VA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$29	

10/31/12: Could not duplicate concern. TA dirty & sticky, parts work sluggish. Replace TA under BLM - quote. Can offer to replace stock w/used in good condition for \$35 charge. Customer aprvd & paid quote on 10/25. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/25/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate	WILL OFFER TO REPLACE WITH A USED STOCK FOR A

		Concern	SERVICE CHARGE ONLY
Barrel	Description		22" 308 WIN
	Date Code		WX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	REC'D WITH ACTION LOOSE IN THE STOCK
	Stock Condition	Abused; Functioning	CRACKED AT GRIP TOP AND BOTTOM UNSAFE CONDITION
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY PARTS WORK SLUGGISH
	Pull	---Select---	5.5#
	Altered	False	

	Sub-Assembly	M/700 Bolt Lock
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Serial # 6649961
Jeff Doran
Cell (433) 956-0058

2211
W 1/8/73
5.5
006

From: Remington <customerservice@Remington.com>
Subject: Remington Arms Service Request SR00031758
Date: October 16, 2012 4:28:56 PM EDT
To: <jdpap@charter.net>

8081

3 Attachments, 186 KB

Please open the attached JPG files and follow their instructions for your Service Request SR00031758.

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Arms Service

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

I kept a copy for my records

Service Request Number SR00031758	Serial Number / Description 6649961 Model 700308	Date of Request: 10/15/2012 Date Printed: 10/16/2012
Customer: JEFF DORAN 129 SILVERLEAF CT KINGSPORT, TN 37664 US Email: jdpap@charter.net	Destination: Arms Services 14 Hoefler Ave Lion, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M992 - SEE NOTES		
Service Request Section Bolt lock safety mod, claims fire on safe release		

RECEIVED
OCT 16 2012

Serial Number:

6649961

Model: 700



RE00286783

FSR

could not duplicate concern
T.A. dirty & sticky parts work
Sluggish. Rep. TPA under RCP
for 20. +. Can open to replace
SNK. w/used N/s in good cond.
for 35.00 ser. change

Q









