

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7221

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
252054	12/30/2011	1/7/2012	1/9/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Edmond R	Duncan	23413 44th Ave East	Spanaway	WA	98387		H 253-229-3245 E erduncan@comcast.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when releasing safety Concern:1007 Fired on Safe Release			
C				

1/26/12 Per letter with rifle, Duncan acquired this rifle about 20 yrs ago in a gun trade. His son took it out hunting and when he returned to his vehicle to off load the gun, he took the safety off and the gun discharged.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6728175	OY	7/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	GOPHER SHOOTRS FARIBAULT MN		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	102.31	1/26/2012				

1/26/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean and test fire at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/9/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		OY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	RETA) NG CLIP ON SAFE OUT OF POSITION
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

**Service Request****Remington Service**

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

<b>Service Request Number</b> SR00006792	<b>Serial Number / Description</b> 6728175 Model 7000	<b>Date of Request:</b> 12/15/2011 <b>Date Printed:</b> 12/15/2011																																										
<b>Customer:</b> ED DUNCAN 23413 4TH AVE E SPANAWAY, WA 98387 US  Email: ERDUNCAN@COMCAST.NET	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US  Email:																																											
<p>Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.</p>																																												
<b>Reason For Return</b> M127 - TRIGGER PULL IS OUT OF FACTORY SPECS																																												
<b>Service Request Section</b>																																												
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7221

2211  
0477  
52  
.005

Proof of Ownership

December 19, 2011

I Edmond R. Duncan acquired the Model 700 Remington  
Serial Number 6728175 approximately 20 years ago in a gun trade.

This statement is my legal proof of ownership.

The reason for returning the gun to the Remington Arms is my son took the gun  
out hunting. When he returned to his vehicle to off load the gun, he took the  
safety off and the gun discharged. This is a safety issue. Please correct.

My phone number is 253-229-3245  
Email is [erduncan@comcast.net](mailto:erduncan@comcast.net)

*Edmond R. Duncan*  
Edmond R. Duncan

Service Request Number

SR 00006792

Serial Number

6728175

Model: 700



RE00252054

could not duplicate concerns  
CAN offer to replace TPA, clean  
+ test fire under BCP for  
\$20. + ship

Quote

RECEIVED  
JAN 16 2012

BY: .....







