

Remington Arms Co., Inc.
Product Service
Legal Case #:7633

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		5/2/2012					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry	Elliott	1104 E. Washington	Riverton	WY	82501		H 307-851-0599

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S Delayed firing	Concern:1023 Delayed Firing - Firearms			
C				

5/2/12 Per call from Terry, he put a shell in the chamber and it didn't fire. When he moved the safety it fired. He is the original owner and has never cleaned the internals of the bolt. He does not have an owner's manual.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7 MM REM U	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA						
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

5/2/12 Mailing ARS and owner's manual. Will contact him after inspection.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE:	05/02/2012	Service Request #	SR00018898
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchellics email address: Christy.Mitchell@remington.com		

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	TERRY ELLIOTT 1104 E. WASHINGTON RIVERTON, WY 82501 US SR00018898 Email: Christy
RETURN ITEM TO:	ILN Arms Services

4XX696 MAY 2, 2012 ACT WT 10.0 LBS #PK 1
 SVC GNDCOM BL WT 10.0 LBS
 TRACKING# 124XX5969065890223 ALL CURRENCY USD
 REF 1:SR00018898
 REF 2:

HANDLING CHARGE 0.00 SHIPMENT PUB RATE CHARGES: DV 0.00 COD 0.00 DC 0.00 DGD 0.00 AH 0.00 PR 0.00 TOT PUB CHG 12.26	FRT: 3RD SVC T/P USD RS 0.50 ROD 0.00 PUB+HANDLING 12.26
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ATTN: Prod Serv #7633





