

Remington Arms Co., Inc.
Product Service
Legal Case #:7900

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
280583	8/30/2012	8/31/2012	8/31/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Faust	580 Stage Coach Rd SE	Rio Rancho	NM	87124		E mikell40@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing		Unknown	
C				

9/20/12 per note on SR, consumer states that the firearm is going off when they close the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/17 REM	25801	C6531248	CK	4/22/1990
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOHNS SPORTING GOODS		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

9/20/12 Per Ilion, trigger assm set screws altered, very dirty. Connector is broken. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/31/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 17 REM
	Date Code		CK
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

Bolt	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

PO Box 700

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

Madison, NC 27025-0700

24"
CK 4/9

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number
SR00026225

Serial Number / Description
C6531248
Model 700 RIFLE Caliber .17

7900

Date of Request: 08/09/2012
Date Printed: 08/09/2012

Customer:
MICHAEL FAUST
480 STAGE COACH ROAD SE
RIO RANCHO, NM 87124 US
580
Email: mikell40@yahoo.com

MICHAEL FAUST
580 STAGE COACH RD SE
RIO RANCHO NM 87124

Destination:
Arms Services
14 Hoefler Ave
Elion, NY 13357 US
Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
consumer states that the firearm is going off when they close the bolt.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

C6531248

Model: 700



RE00280583

RECEIVED
SEP 17 2012

BY: _____

T.A. set screws altered, & very
dirty. connector is broken.
replace TPA, clean & test AT
1/2 normal cost.
Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00









