

Remington Arms Co., Inc.
Product Service
Legal Case #:8315

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292145	12/10/2012	12/11/2012	12/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Felten	522 Tomahawk Rd.	Towanta	PA	18848		H 570-637-3003 E william@epix.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 35858 - Reason for Return: Bolt Lock Safety Modification. Service Request Section: Gun was made in 1986 consumer stated that gun fires when you move safety, inspect trigger. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	25632	B6781364	AG	3/21/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	OSCAR ROBBINS & CO 15213	FRT BASE,BOTTOM HALF RING	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

12/13/12: Per Ilion - TA set screws altered. Trigger not returning properly. Replace TA, clean & test at 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 280 REM
	Date Code		AG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	REC'D WITH STK UNASSM FROM ACTION
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING,SEAR NOT CONTACTING CONNECTOR WILL FOLLOW DOWN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		FRT BASE,BOTTOM HALF RING

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
AL3/86

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00035858	Serial Number / Description B6781364 Model 700 RIFLE Caliber: 280	Date of Request: 11/21/2012 Date Printed: 11/21/2012
Customer: WILLIAM FELTEN 522 TOMAHAWK RD TOWANTA, PA 18948 US Email: william@epix.net	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION		
Service Request Section Gun was made in 1986 consumer stated that gun fires when you move safety inspect trigger		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount
Serial Number: B6781364 Model: 700		
RE00292145		
T.A. set screws altered trigger. Not ret. Rep. T.A., clean + rest AT 1/2 normal cost		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the		
SHIPPED DEC 13 PAID		
Sub Total: .00		
Est Sales Tax: .00		
Grand Total: \$.00		





