

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7691

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
269502	5/29/2012	5/30/2012	5/30/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Fire	1793 Mathews Rd.	Poland	OH	44514		H n/a E BOATNNAKED01@YAHOO.COM

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FBO	Concern:1020	Fired on Bolt Opening		
C				

Customer sent rifle in. Customer stated gun fired with the bolt in the unlocked position. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM EX	n/a	A6698046	RQ	4/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	COTTER/CO WESTLAKE OH	TWO PIECE BASE	U			

CONCERN:FBO

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Rifle returned unrepaired - customer demand						

Repair/Replacement Cost	Repair/Replacement Date

5/30/12: Customer called in & was irate over quote he received from the factory for the bolt lock modification & asked for the rifle to be returned as received. df 6/1/12: Rifle was returned to customer unrepaired. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/30/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 7MM REM EXP
	Date Code		RQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SMALL CRACK ON BOTTOM AHEAD OF TRIG GUARD
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Non-Remington Components	Description	TWO PIECE BASE
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22"  
R.R. 11/78  
S. 5th  
.013

RE00269502







