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> Remington Arms Co., Inc. Product Service Legal Case #:7691

Case Information

RE# Date Opened Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 269502 5/29/2012 5/30/2012 5/30/2012

Customer Information

First Last Type Business Street City State Zip Age Contact Name Name

H n/a 1793 Mathews Incident Robert Fire Poland OH 44514 E. Rd.

BOATNNAKED01@YAHOO.COM

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status**

PΙ

PD Cause: 4038 Could Not Duplicate Concern

S FBO Concern: 1020 Fired on Bolt Opening

Customer sent rifle in. Customer stated gun fired with the bolt in the unlocked position. df

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 700/7MM REMEX SKU n/a

Unknown

Serial Bbl. DOM A6698046 RQ 4/1/1979

Date Purchased

Where Purchased

Accessories

Original Owner

U

COTTER/CO WESTLAKE OH TWO PIECE BASE

CONCERN:FBO

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Reim. Cash Settlement Release of Claims Release Date Reimbursement Date Date Settlement APV APV

Rifle returned unrepaired - customer demand

> Repair/Replacement Repair/Replacement Cost Date

5/30/12: Customer called in & was irate over quote he received from the factory for the bolt lock modification & asked for the rifle to be returned as received. df 6/1/12: Rifle was returned to customer unrepaired. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	_
	Examiner		B.TRAVIS	
Examination	Exam Date		5/30/2012	
	Product Type		RF	_
	Action Type		A	
	Assigned To		T.NAGLE	

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6/4/2012

Cause	4038	Could Not Duplicate Concern	
	Description		22" 7MM REM EXP
	Date Code	1	RQ
	Bore Plugged	False	
	Bulged	False	7
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	SMALL CRACK ON BOTTOM AHEAD OF TRIG GUARD
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.013
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	10313	False	
	Condition	Slightly Worn; Functioning	DIRTY
Trigger	Pull	Select	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	7

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Non-Remington Components	Description		TWO PIECE BASE	

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		Repair Number: Verify Repair ADDRESS INF		MM	al: ASE98046 N EXP REM Prod	lodel 700 Center F uced: 04/01/1979 St	(U: 20000	Repairman Status	New 5/21/201	12 4:04:16 1	PM			
		Address 1: Address 2: City:	POLAND		PO Box:	6 Received from	ROBERT F		PO Box:		eived from	e del		22" 1291/28 5,5th ,013
		Contact / Cond	eported Desc SEE CUS FORWAR	ans Estimate 1	listory / Status }	FFL: \(\int \) Shipping / Billing \(\) in Notes	Repa COV Less CSR	iman's Comm I'd Not d I'd Not d I'd Not d Comments	Hents - CP. (DY-CEN - CV 4N < 1 - CONSUMER THE UNLOCKE	7.7. 7. A. T. A. C.	and the Mark and the Market			
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