

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8337

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292301	12/11/2012	12/12/2012	12/12/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Forrest	705 Maringo Rd	Ephrata	WA	98823		E trees4@nwi.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when being switched from safe to fire	Cause:4038 Could Not Duplicate Concern		Unknown
C		Concern:1007 Fired on Safe Release		
12/28/12 Per note on SR, fired when being switched from safe to fire.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6872183	PZ	6/1/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR WESTFIELD MASS		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.44	12/28/2012				

12/28/12 Per Ilion, could not duplicate concern. Trigger assm dirty, sticky and set screws altered. Replace TPA, clean and test at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		12/12/2012
	Product Type		RF
	Action Type		A

	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		PZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	FINISH WEAR,DIRTY ACTION
	Stock Condition	Slightly Worn; Functioning	FINISH WEAR
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY.TRIG NOT RETURNING PROPERLY
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number: SR00036783  
Serial Number / Description: 6872183  
Model: 80

Date of Request: 1/29/2012

Date Printed: 1/29/2012

Customer:  
JAMES FORREST  
705 MARINGO RD  
EPHRATA, WA 98823 US

Email: trees4@nwi.net

Destination:  
Arms Services  
14 Hoefler Ave  
Elion, NY 13357 US

Email:

24"  
P26/7:  
2#  
011

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

## Service Request Section

Gun fired when being switched from safe to fire

## Parts And Service Details

Qty Needed Warranty Price Disc Amount

Serial Number: 6872183

Model: 700



RE00292301

could not sup. com.  
T.A. dirty sticky & set.  
screws & turned. mp.  
TPA, clean texture BLP  
for 20. + Q

I HAVE NO Receipt. Bought this gun  
over 30 yrs ago or thereabouts.

Jim

RECEIVED  
DEC 13 2012

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$ .00

BY: .....







