

Remington Arms Co., Inc.
Product Service
Legal Case #:7875

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 280910 | 9/4/2012 | 8/21/2012 | 9/5/2012 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|-----------------------------|-------------|-----------------|-----------------------|-------------|-------|-------|-----|----------------------------------------------------------------------------|
| Reporter | Fort Huffstetler Adventures | Mgr - Tonya | Fort Huffstetle | 1150 W. Jefferson St. | Brooksville | FL | 34601 | | W 352-796-4100 F 352-796-4102 E fhuffstetleradvtr@tampabay.rr.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|-----------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | Unknown |
| S FSR | Concern:1007 | Fired on Safe Release | | |
| C | | | | |

8/21/12: Dealer called in. Consumer stated gun had FSR about a month ago. No injury, No damage. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|----------------|----------------|----------|------|------------------------|
| Remington | CF/BA | 700/3006 SPRG | 26287 | S6509787 | RY | 11/29/2004 10:10:15 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | HICKS INC | TWO PIECE BASE | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | | Remington/700/CF/BA | | | | |
| Per Ilion - Quote to repair at a discount | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

8/21/12: Mailing ARS & forms. df 9/17/12: Per Ilion - Could not duplicate concern. Can offer to replace TA to restore confidence in rifle at 1/2 normal cost - quote. Customer spoke to a CSR & had gun returned as received on 9/5/12. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|-------------------------------------------------------------------------------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 8/5/2012 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | APPEARS TO NOT HAVE THE ORIGINAL FIRING PIN. BOLT HAS A CARBON STEEL FIR PIN NOT SS |
| Barrel | Description | | 22" 3006 SPRG SS |
| | Date Code | | RY |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |

| | | | |
|--------------------------|------------------------|----------------------------|-----------------|
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | --Select-- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | --Select-- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | --Select-- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | --Select-- | .012 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | --Select-- | 5# |
| | Altered | False | |
| | Sub-Assembly | M/700 Non-Bolt Lock | |
| Non-Remington Components | Description | | TWO PIECE BASE |

7875

COPY

224
24/10
5#
.012

August 21, 2012

Fort Huffstetler Adventures
Attn: Tonya
1150 W. Jefferson St.
Brooksville, FL 34601
Phone: 352-796-4100

Ref: # 7875, Model 700, Serial # S6509787

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our facility for examination and service request.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

Serial Number:

S6509787

Model: 700



RE00280910

could not duplicate concern.
CAN offer to replace TPA to
restore confidence in rifle
at 1/2 normal cost.

RECEIVED
SEP 17 2012

BY:.....

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

| | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------|------------|
| Model Number: 700 | | Serial Number: 56509787 | |
| Name: Ft. Huffstetter Adv. | | Date of Purchase: 7 | |
| Address (no PO Boxes): 1150 West Jefferson St. | | | |
| City: Brownsville | | State: FL | Zip: 34601 |
| Phone (Daytime): 352 796 4100 | | Fax: 352 796 4102 | |
| E-mail Address: fhuffstetteradvtr@tampabay.rr.com | | | |
| Please describe your problem: | | | |
| Gun owner: John Cameron (352) 795-8628 Gun discharges when moving from safe to fire - Accidental Discharge - Trigger | | | |
| 500 characters left | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. | | | |
| :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. | | | |
| Print | | Reset | |

Shipped w/ hard case

U.S. Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosives

Federal Firearms License (18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

| | |
|---------------------------------------------------------------------------------------------------|-----------------------------------------------|
| Direct ATF Correspondence To ATF - Chief, FFLC 244 Needy Road Martinsburg, WV 25405-9431 | License Number 1-59-053-01-3H-06768 |
| Chief, Federal Firearms Licensing Center (FFLC) <i>[Signature]</i> | Expiration Date August 1, 2013 |

Name
FORT HUFFSTETLER ADVENTURES LLC

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)
**1150 WEST JEFFERSON ST
BROOKSVILLE, FL 34601**

file copy only
Remington Arms

Type of License
01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement
The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

Mailing Address (Changes? Notify the FFLC of any changes.)
FORT HUFFSTETLER ADVENTURES LLC
1150 WEST JEFFERSON ST
BROOKSVILLE, FL 34601-

Tresha Pauletta Huffstetter *managing member*
Licensee/Responsible Person Signature Position/Title
Tresha Pauletta Huffstetter 6-22-10
Printed Name Date

Previous Edition is Obsolete

FORT HUFFSTETLER ADVENTURES LLC 1150 WEST JEFFERSON ST 34601-1502 593-01-3H-06768 August 1, 2013 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

ATF Form 8 (5310.11)
Revised September 2008

ARS LABEL REQUEST FORM

| | |
|-------------------------|----------------------------------|
| DATE: 08/22/2012 | Service Request # SR00027163 |
| QUANTITY: 1 | WEIGHT PER PACKAGE: 10 LBS |
| REQUESTED BY: fulcherdm | email address: I WILL MAIL LABEL |

Business:

Remington Service
 PO Box 700
 Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

FORT HUFFSTETLER ADVENTURES
 ATTN: TONYA
 1150 W. JEFFERSON ST.
 SR00027163
 BROOKSVILLE, FL 34601 US
 Email:

RETURN ITEM TO:

ILN
 Arms Services



4XX596 AUG 22, 2012 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067206656
 REF 1:SR00027163
 REF 2:

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
 DY 0.00 COD 0.00 RS 0.50
 DC 0.00 DGD 0.00 SD 0.00
 AH 0.00 PR 0.00 SP 0.00
 TOT PUB CHG 10.88 PUB+HANDLING 10.88

ATTN: Product Service





