

Remington Arms Co., Inc.
Product Service
Legal Case #:7978

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
283401	9/26/2012	9/27/2012	9/27/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Fort Huffstetler Adventures		Fort Huffstetle	1150 West Jefferson St	Brookesville	FL	34601		E fhuffstetleradvtr@tampabay.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			Unknown
S	Will fire going from safe to fire Concern:1007 Fired on Safe Release			
C				

10/10/12 Per note with rifle, customer wants rifle checked out. He says the rifle will fire going from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	B6548809	AE	3/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	ROHRERS DIST NEW CASTLE PA	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

10/10/12 Per Ilion, trigger assm dirty and set screws altered. Trigger not returning under sear properly. Replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/27/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN
	Date Code		AE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27021-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00028562	Serial Number / Description B6548809 Model 700 Center Fire	Date of Request: 09-07-2012 Date Printed: 09-07-2012																
Customer: FORT HUFFSTIELER ADVENTURES 1150 WEST JEFFERSON STREET BROOKSVILLE, FL 34601 US	Designation: Arms Services 14 Hoefler Ave Ilion, NY 13357 US																	
Email: lhuffstiel@tampabay.rr.com	Email:																	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																		
Reason For Return M994 - BOLT																		
Service Request Section CUST WANTS RIFLE CHECKED OUT HE SAYS THE RIFLE WILL FIRE GOING FROM SAFE TO FIRE. E CHECK OVER RIFL																		
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> Serial Number: B6548809 Model: 700 RE00283401 T.A. dirty & set screws altered. Trigg. not returning under sear properly. Replace TPA, clean & test fire at 1/2 normal cost. Quote </td> </tr> </tbody> </table>			Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	Serial Number: B6548809 Model: 700 RE00283401 T.A. dirty & set screws altered. Trigg. not returning under sear properly. Replace TPA, clean & test fire at 1/2 normal cost. Quote							
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OCT 04 2012

BY:.....





