

Remington Arms Co., Inc.
Product Service
Legal Case #:8082

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
286826	10/24/2012	10/25/2012	10/25/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Frankl	13042 GELDING CT.	Corona	CA	92883		H 951-471-2702 E johnfrankl@ca.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

SR# 31892 - Service Request Section: Fired when it went from safety to fire. Please do safety modification program. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6859966	KZ	5/1/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRANT BOYS COSTA MESA CA	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$33					

10/31/12: Per Ilion - TA very dirty & sticky, parts work sluggish. Replace TA, clean & test fire under BLM - quote. Customer apprvd & paid quote on 10/25. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/25/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or	IMPROPER MAINTENANCE

		Components	
Barrel	Description		22" 270 WIN LH
	Date Code		KZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	ROUGH BOLT FACE APPEARS FROM LEAKING PRIMERS
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY AND STICKY WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801
 This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number SR00031892	Serial Number /Description 6859966 Model 581	Date of Request: 10-15-2012 Date Printed: 10-15-2012
Customer: JOHN FRANKL 13042 GELDING CT. CORONA, CA 92383 US Email: JOHNFRANKL@CA.RR.COM	Destination: Arms Services 14 Hostler Ave Llano, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return MISF - EVALUATE AND REPAIR		
Service Request Section FIRED WHEN IT WENT FROM SAFETY TO FIRE. PLEASE DO SAFETY MODIFICATION PROGRAM		

Serial Number:

6859966

Model: 700



RE00286826

FSR

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Qty
Needed

Warranty

Price Disc Amount

RECEIVED
 OCT 31 2012

BY:.....

T.A. very dirty & sticky parts
 work sluggish. Replace TPA,
 clean & test & read. BCP
 for 20. +

Sub Total: .00
 Est Sales Tax: .00
 Grand Total: \$.00

10/15/2012

PS 27707









