

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7413

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		2/17/2012					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Frasier	295 Gladden Ln West	Alexandria	AL	36250		C 256-294-3254

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when he released safety	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown
C				

2/17/12 Per call from Frasier, he bought a Sendero used about 8-10 yrs ago and has not had a problem until recently. It fired when he released the safety. He has since disassembled and cleaned it and said all looks ok and there are no mechanical problems. He shoots Winchester ballistic tips. He is not sending it in because his inspection found no problems with the parts. He just wanted to report it to us.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	29679	E6303547		9/25/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY'S SPORT CENTER INC		N			

## Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Winchester	ballistic tip/	7MM REM MA				
Concern	Other	Factory	Reload			
0:		Y	N			

## Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair/Replacement Cost	Repair/Replacement Date					

2/17/12 I offered to send a prepaid shipping label to have it come in for inspection but he said he would not be sending it in. He just wanted to let us know and he and his family are concerned about the safety of it yet he does not want to send it for inspect. I gave him my name and told him I would record all the information he provided in our database.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

## ARS LABEL REQUEST FORM

DATE:	02/17/2012	Service Request #	SR00013106
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelcs	email address:	Christy.Mitchell@remington.com

### Business:

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
www.Remington.com

## LABEL INFORMATION

### MAIL LABEL TO:

DON FRASIER  
295 GLADDEN LN WEST  
ALEXANDRIA, AL 36250 US  
SR00013106

Email: Christy

### RETURN ITEM TO:

ILN

Arms Services

4XX596 FEB 17, 2012 ACT WT 10.0 LBS #PK 1  
SVC GNDCOM BL WT 10.0 LBS  
TRACKING# 1Z4XX5969066603522 ALL CURRENCY USD  
REF 1:SR00013106  
REF 2:

HANDLING CHARGE 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:	SVC T/P USD
DV 0.00	COD 0.00 RS 0.50
DC 0.00	DGD 0.00
AH 0.00	PR 0.00 ROD 0.00
TOT PUB CHG 10.31	PUB + HANDLING 10.31

ATTN: Prod Serv #7413