

Remington Arms Co., Inc.
Product Service
Legal Case #:7984

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
283678	9/28/2012	10/1/2012	10/1/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Stanley	Frazier	937 Alert Rd	Warrenton	NC	27589		E stanley.frazier@doa.nc.gov

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

10/10/12 Per note on SR, consumer states that the gun will fire when the safety is moved to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27572	ML108703	ER	10/25/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	GO SPORTSMENS SUPPLY INC	TWO PIECE BASE,AFT MKT 209 KIT	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over, clean at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	102.35	10/10/2012				

10/10/12 Per Ilion, connector not engaging/moving. Replace TPA, check over, clean at no charge.cm

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/1/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4054	As received Follows Down	CONNECTOR MOVES FORWARD WHEN SEAR IS ENGAGED
Barrel	Description		24" 50 CAL
	Date Code		ER
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR NOT STAYING ENGAGED/ MOVING
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,AFT MKT 209 KIT

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"
ER 10/9

Service Request Number: SR00029738
Serial Number / Description: ML108703
Model 700ML RIFLE Caliber: 50

Date of Request: 09/20/2012
Date Printed: 09/20/2012

Customer:
STANLEY FRAZIER
937 ALERT RD
WARRENTON, NC 27589 US

Destination:
Arms Services
14 Hoefler Ave
Bacon, NY 13357 US

Email: stanley.frazier@doannc.gov

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
Consumer states that the gun will fire when the safety is moved to fire.

Serial Number:

ML108703

Model: 700ML



RE00283678

Warranty	Price	Disk	Amount
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Sub Total:	.00
Est Sales Tax:	.00

Grand Total:	\$.00
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

CONNECTOR NOT ENGAGING/MOVING
Replace TPA, checkover, clean AT
N/C

#230745

RECEIVED
OCT 04 2012

BY:.....