

Remington Arms Co., Inc.
Product Service
Legal Case #:7339

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
255720	1/27/2012	1/30/2012	1/30/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	600 Galleria Dr	Johnstown	PA	15904		W 814-266-1777

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired while being carried with safety on	Cause:4006 Altered Adjustments or Components	Unknown	
C	Concern:1005 Unexplained Discharge Safe ON			

2/8/12 Per note with rifle, rifle discharged inadvertently while being carried with safety on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	C6734374	WM	8/25/1992
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	TWO PIECE BASE	U			

CONCERN:DISCHARGED ON SAFETY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

2/8/12 Per Ilion, trigger assem set screws altered. Trigger not returning properly. Replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/30/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		WM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



7339

Service Request

Service Order # 2811

24"
WMG/
15
01
1992

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357
Attn:

Date Shipped: 01/17/2012 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 8-25-021-01-8B-01845
Attn: Gun Parts Dept.
600 GALLERIA DRIVE
JOHNSTOWN, PA 15904

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: .7mm

Serial Number: c6734374
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

700 bdl

REASON FOR RETURN:

rifle discharged inadvertently while being carried on safty, check trigger/safty assembly

RECEIVED
FEB 02 2012
BY: _____

ATTENTION VENDOR

Please contact me with any questions or concerns.

Paul Hornick or Larry Babal
(814) 266-1777

CUSTOMER
GUN

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 EAST 5 TH ST SUITE 1300
ST. PAUL, MN 55101-9941

T. A. set screws A / fixed trig.
not returning properly.
Replace TPA, clean + test fire
at 1/2 normal cost.

Quote

Serial Number: **C6734374**

Model: **700**



RE00255720

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	01/23/2012
RE00255720	C6734374	Estimate Date:	01/30/2012
	Model 700 Center Fire Caliber: 7 MM REM MAG	Date Printed:	02/08/2012

Customer:

GANDER MOUNTAIN
ATTN CINDY KILBRIDE
180 E 5TH ST SUITE 1300
SAINT PAUL, MN 55101 US

Return To:

GANDER MOUNTAIN
600 GALLERIA DRIVE
JOHNSTOWN, PA 15904 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M178 - TRIG ADJ SCREWS RESET, CANNOT READJUST
M992 - fired out of battery
M994 - scar not returning properly

Technician Comments

MFD of 8/92 Will offer to fit a new external adjustable T.P.A , clean , test for 1/2 normal cost as good will gesture.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F306371B	Part	700 XMP EA TRIG ASSB RH BLACK (OS)	1	Billable	1	115.00	50	57.50	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000116	Service	GR-LABOR	1	Warranty	1	.00	0	.00	
4000118	Service	GR-CLEAN	1	Billable	1	28.00	50	14.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	
4000294	Service	GR-CHECK TPA	1	Warranty	1	.00	0	.00	

Sub Total: 100.00
Est Sales Tax: 3.74

Total: 163.74



06734374
MAY 7 200
REG 0755728





